



## Important reminders and other information

**Check** that your doctor has prescribed the maximum days' supply allowed by your plan, plus refills for up to 1 year, if appropriate (not the typical 30-day supply, plus refills).

**Complete** the Member/Doctor information section.

**Be sure** you have filled out the Health, Allergy & Medication Questionnaire.

### Unpaid balances

If your plan limits the balance that you can carry on your account and you exceed that limit with this order, payment must be included. To price a medication, visit us online at [www.medco.com](http://www.medco.com) and click "Price a medication." To avoid processing delays, provide a credit card number in the "Complete your order" section on side 1.

### Generic substitution

Texas, Florida, and Ohio laws allow a generic equivalent drug to be substituted for certain brand-name drugs, unless you or your physician specifically directs otherwise. Ask your doctor or pharmacist whether safe, effective, and less expensive generic drugs are right for you. Or call Medco at the number on your Member ID card and ask to speak with a pharmacist. Pharmacists are available 24 hours a day, 7 days a week, to answer questions concerning your prescription.

If you live in Texas, you have a right to refuse generic substitution. In many cases, choosing a brand-name product will result in a higher co-payment. **Check the box if you do not want a less expensive, generic version of your medication.** Please note that this only applies to this prescription and future refills of this prescription.

Pennsylvania law permits pharmacists to substitute a less expensive, generically equivalent drug for a brand-name drug unless you or your physician directs otherwise. **Check the box if you do not wish a less expensive brand or generic drug "product."** Please note that this applies **only** to new prescriptions and to any future refills of that prescription.

### If you have Medicare Part B coverage

Medco does not submit prescription drug claims to Medicare Part B. Check your Medicare Part B coverage to determine whether Medicare Part B covers your prescription(s) **and** whether it will cost you less to use a Medicare Part B participating pharmacy. For a list of Medicare Part B participating pharmacies, call your local Medicare carrier or call **1-800-MEDICARE (1-800-633-4227)**. TTY/TDD users should call **1-877-486-2048**. For questions about your Medco-administered coverage, please call **1-866-544-6826**.

**If you need additional information or assistance**, visit us online at [www.medco.com](http://www.medco.com) or call Medco Customer Service at **1-866-544-6826**. TTY/TDD users should call **1-800-716-3231**.

Please return in the enclosed postage-paid envelope or return to the address provided.

**Do not use staples or paper clips.**

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MEDCO HEALTH SOLUTIONS OF FAIRFIELD  
PO BOX 747000  
CINCINNATI OH 45274-7000



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