



FOR IMMEDIATE RELEASE

Contact: Conchita Ruiz-Topinka
Director, Corporate Communications
AvMed Health Plans
Phone: (305) 671-7306
Email: Conchita.ruiz@avmed.org
Website: www.avmed.org

Contact: John Sekerak
VP, Business Development
TCS Healthcare Technologies
Phone: (530) 886-1700 ext. 211
Email: info@tcshealthcare.com
Website: www.tcshealthcare.com

**AvMed Health Plans Successfully Implements TCS Healthcare Technologies'
Acuity Advanced Care™ System**

TCS helps AvMed create an integrated care management platform

Auburn, CA / Miami, FL / PR Web / April 27, 2011 – AvMed Health Plans, one of Florida's oldest and largest not-for-profit health plans, announces that the organization has successfully implemented a new care management software system using TCS Healthcare Technologies' Acuity Advanced Care™ (ACUITY). AvMed and TCS staff created a collaborative environment during the implementation process that became a key ingredient to the successful launch of ACUITY.

"The implementation was complex, but AvMed is very satisfied with the result," notes AvMed's Corporate Director of Project Management, Marcela Phillips. "I have nothing but praise for the entire team," she adds. "TCS' flexible and knowledgeable staff offered good suggestions for improving workflows, automation and efficiencies, and was, quite simply, everything you'd expect from a partner. They were with us every step of the way, ready to help and solve any issue."

Karen Ross, RN, AvMed's Director of Medical Management, says the ACUITY medical management platform affords AvMed the opportunity to utilize technology and electronic workflows to more efficiently and effectively monitor, track and manage medical care. "Prior to ACUITY's implementation, a number of routine tasks and processes could take up to ten minutes per transaction," she notes, "but by leveraging and employing ACUITY's functionality, we have been able to reduce select transaction 'times' in some cases to under a minute. Because of this, our team members can focus on more meaningful medical management strategies and interventions."

AvMed Director of Core Systems Isabel Montes, who has a distinguished career in IT working with many software applications, says, "TCS is one of the best partners I have ever worked with. They go the extra mile to be available, and to understand and resolve issues."

Lee Mesnekoff, AvMed's Information System (IS) Project Lead, believes the TCS staff was very responsive and helped AvMed address a multitude of clinical and IS needs during the implementation process. Mesnekoff says, "As a result, AvMed was able to replace and streamline over 20 different applications and processes with ACUITY, including various electronic interfaces, automated workflows,

task management, and setting up parallel servers to increase the speed and accuracy of AvMed's medical management transactions. This in turn gives our clinicians more time to spend with patients and providers. In addition, AvMed's new care management system is fast and efficient despite being used by about 300 users in five locations."

"TCS has been working closely with clients like AvMed for over 25 years," says TCS' CEO and Founder Rob Pock. "By working with AvMed every step of the way, TCS empowered AvMed to configure ACUITY to fit their unique needs and take its care management program to the next level to better serve special-need populations in Florida."

For more information about TCS, call (530) 886-1700 ext. 211 or go to www.tcshealthcare.com. For more information about AvMed, call (305) 671-7306 or visit www.avmed.org.

* * * * *

AvMed Health Plans

For more than 40 years, Floridians have joined AvMed for its superior network of doctors, specialists and hospitals, health and wellness programs, and personalized round-the-clock service. AvMed is one of Florida's oldest and largest not-for-profit health plans, and is solely focused on providing health coverage to Florida citizens and businesses. AvMed is one of only a few health plans in the United States that enjoys dual "excellent" accreditation status for both its Commercial and Medicare health plans from the National Committee for Quality Assurance (NCQA), the nation's top health care quality evaluator. AvMed offers health coverage options to large and small employers in most major markets around the state; Medicare Advantage products in Broward and Miami-Dade counties; and Individual coverage in Broward, Miami-Dade and Palm Beach counties. For more information about AvMed, visit www.avmed.org.

TCS Healthcare Technologies (www.tcshealthcare.com) is a leading provider of software and clinical solutions that support and improve population health management strategies for health plans, insurers, providers, third party administrators, medical management companies, and others. TCS is recognized as one of the premier healthcare software companies in the United States designing, offering, and hosting a number of products and services. The following TCS applications support a wide range of care management transactions:

- Acuity Advanced Care™, a comprehensive and integrated care management software system for Utilization Management (UM), Case Management (CM), Disease Management (DM), and Prevention/Wellness (PW) services;
- AcuCare™, evidenced-based care programs, which includes clinical assessments and outcome-based care plans;
- AcuStrat™, a population stratification and automation tool that turns patient healthcare information into automated, actionable events;
- AcuExchange™, a provider portal that allows providers to submit authorization requests over the Internet and collaborate with the payer;
- AcuPort Advanced™, a middleware software (Extraction, Transformation, & Loading) solution to link disparate information, from multiple applications into one useful system; and
- AcuTab™, a seamless data-viewing system that allows users of ACUITY to view, search, sort, and report on data from other systems without having to log in to other applications or rely on third-party interfaces.