

Inpatient Discharge Planning Resource



Miami

9400 South Dadeland Blvd. Suite 370
Miami, FL 33156
305-671-5437
1-888-372-8633

Gainesville

4300 NW 89 Blvd.
Gainesville, FL 32606
352-372-8400
1-800-346-0231

Provider Service

Center 1-800-452-8633

Member Engagement

Medicare Members 1-800-782-8633
Commercial Members 1-800-882-8633

Discharge Planning

1-888-372-8633
Select option 5, then option 1

Urgent/Emergent Admission Notification

24/7 via fax to 1-800-339-3554
Form can be found at www.avmed.org or call 1-888-372-8633, Monday-Friday 8:30 am - 5:00 pm.

Case Management	Contact	Number	Areas
<ul style="list-style-type: none"> Complex/Catastrophic High-risk maternity Transitional Care Transplant Disease Management (DM) 	AvMed	1-800-972-8633 DM 1-833-609-0735	All Florida counties
Behavioral Health		Number	Areas
OPTUM Behavioral Health		1-866-284-6989 Medicare 1-866-293-2689 Commercial	All Florida counties
Durable Medical Equipment ¹		Number	Areas
Integrated Home Care Services		1-844-215-4264 1-844-215-4265 (Fax)	All Florida counties, except Hillsborough, Pinellas, Polk, Pasco and Hernando
BayCare Home Care		1-800-940-5151	Hillsborough, Pinellas, Polk, Pasco, Hernando
Home Health / Home Infusion		Number	Areas
Integrated Home Care Services		1-844-215-4264 1-844-215-4265 (Fax)	All Florida counties, except Hillsborough, Pinellas, Polk, Pasco and Hernando
BayCare Home Care		1-800-940-5151	Hillsborough, Pinellas, Polk, Pasco, Hernando
Hospice, LTAC and Skilled Nursing			
Please refer to the online provider directory at AvMed.org . Quick Links>Find A Hospital			
Laboratories		Number	Areas
Quest Diagnostics Consolidated Laboratory Services		1-866-697-8378 904-308-5600	All Florida counties Clay, Duval, Nassau, St. Johns
Hemo Dialysis		Number	Areas
DaVita or Fresenius		Contact local office	Statewide
Ostomy and Wound Care Supplies		Number	Areas
Integrated Home Care Services		1-844-215-4264 1-844-215-4265 (Fax)	Statewide (excluding: Hillsborough, Pinellas, Polk, Pasco and Hernando counties)
Medical Directors	Product	Number / Ext.	Areas
Dr. Joby Kolsun	Medicare Commercial	1-800-368-9189 / 26104	Miami-Dade, Broward Broward, Orlando, Tampa, Palm Beach
Dr. Robert Bonnell	Commercial	1-800-432-6676 / 20126	Miami-Dade, Gainesville, Jacksonville

¹ Members should be directed to AvMed's online provider directory at AvMed.org for participating prosthetic and orthotic providers in their area.