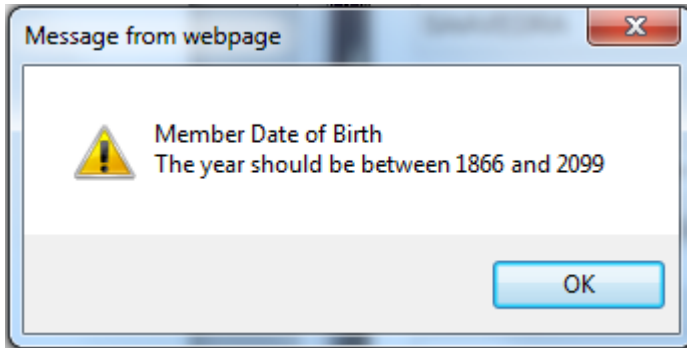


# Errors within P2P Portal

## Member Errors:

1. Member DOB is incorrect



2. Member ID is not found within AvMed Member Eligibility:

Invalid/Missing subscriber/insured ID

3. Member Number or Member DOB is not found after "Send" button for Referral Creation:

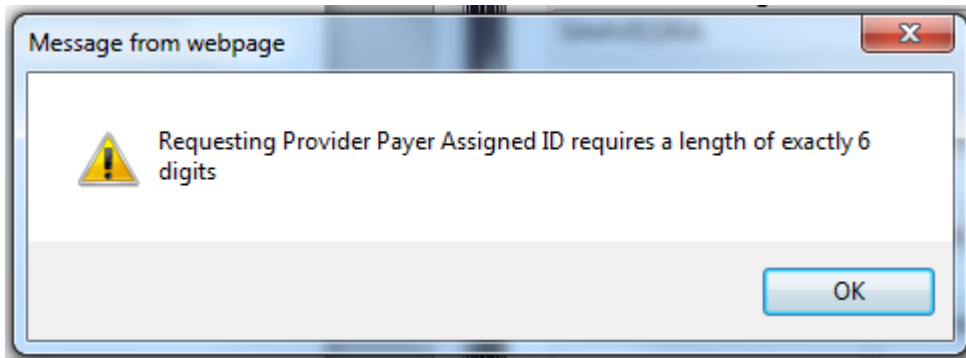
Subscriber:	Submitter :
<p><b>Subscriber/Insured not found. Please correct and resubmit</b></p> <p>Member ID: [REDACTED] DOB: [REDACTED]</p>	<p>Submitter Type: Provider Payer Assigned Provider ID: [REDACTED]</p>

4. Provider is not the Member Primary Care Physician (PCP)

Submitter :
<p><b>Provider is not PCP. Please correct and resubmit</b></p> <p>Submitter Type: Provider Payer Assigned Provider ID:</p>

## Provider Errors:

1. Incorrect Number of Digits for Provider ID



2. Provider ID not recognized

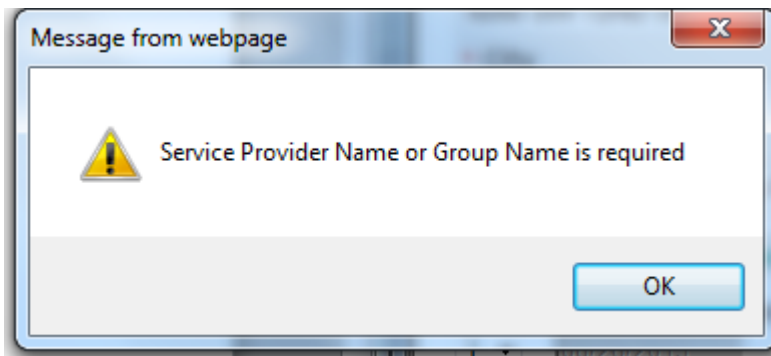
**Provider not on file. Please correct and resubmit**

Submitter Type: Provider

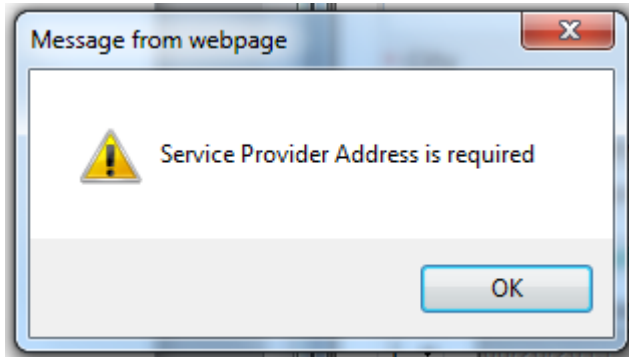
Payer Assigned Provider ID: 123456

Reject Reason: **Provider not on file. Please correct and resubmit**

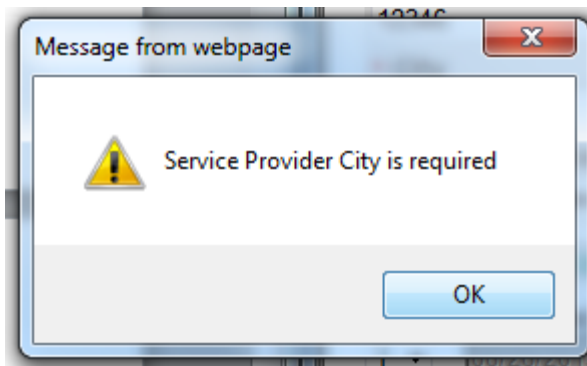
3. Provider Name or Organization Name is missing



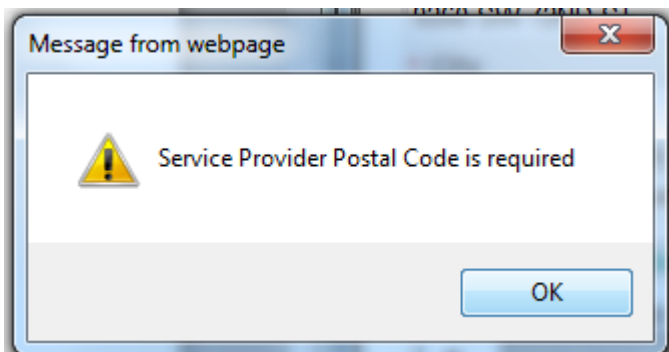
4. Provider Address is missing



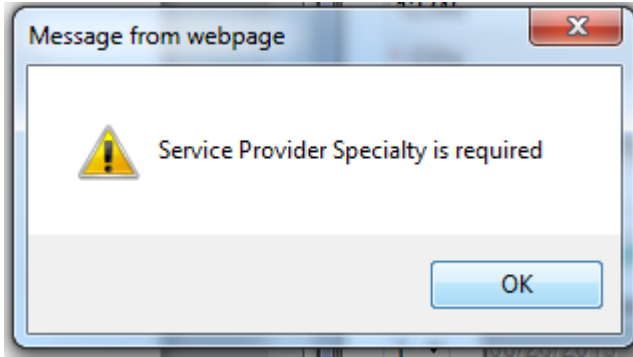
5. Provider City is missing



6. Zip Code is missing



7. Provider Specialty is missing



8. Provider is not the Member Primary Care Physician (PCP)

Submitter :	
<b>Provider is not PCP. Please correct and resubmit</b>	
	Submitter Type: Provider
	Payer Assigned Provider ID:

### Diagnosis Code Errors:

1. Diagnosis Code is unrecognized:

**Invalid/Missing Diagnosis Code(s). Please correct and resubmit**

### Clinical Comment Error:

1. Too many characters within the comments

