



AvMed's Physician-to-Physician Referral Program

Common Transaction Errors

Provider is not the Member Primary Care Physician (PCP). Please verify your Panel to verify if the Member is assigned to you.



The requesting provider is not the member's PCP

Member's Primary Care Physician (PCP) selects a PCP under Servicing Provider, only Specialists should be selected.



The servicing provider cannot be a PCP

Servicing provider is not in network with Member's plan. Please review participating providers on our Provider Directory.



The following servicing providers are not contracted with the selected patient's product and are not valid for this request:

Start date cannot be modified, please select today's date.



Start Date must be today's date

Please refer to Specialists Requiring Referral document to verify if the specialty is excluded.



A referral is either not required or not allowed for this specialty

Consult Only Service Type selected but more than 3 visits requested. Please select a number from 1 through 3 visits.



Service Units must be a number from 1 to 3

Consult and Treat Service Type selected but more than 5 visits requested. Please select a number from 1 through 5 visits.



Service Units must be a number from 1 to 5

Evaluation and Therapy Service Type selected by more than 9 visits requested. Please select a number from 1 through 9 visits.



Service Units must be a number from 1 to 9

More than 1 Servicing Provider was selected. Please remove one Specialist, referrals only allow 1 Specialist per referral.



Only one servicing provider is allowed

Please refer to fields as one of the required fields is not completed.



Please fill out all required fields as indicated above.