Av Med Embrace Individual AvMed Entrust Silver 500 87% AV (2023)

Coverage for: Individual or Individual + Family | **Plan Type:** HMO

The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost for covered health care services. NOTE: Information about the cost of this <u>plan</u> (called the <u>premium</u>) will be provided separately.

This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, call 1-800-477-8768 or visit <u>www.avmed.org</u> and sign into the Member Portal. For general definitions of common terms, such as <u>allowed amount</u>, <u>balance billing</u>, <u>coinsurance</u>, <u>copayment</u>, <u>deductible</u>, <u>provider</u>, or other <u>underlined</u> terms see the Glossary. You can view the Glossary at <u>www.healthcare.gov/sbc-glossary</u> or call 1-800-477-8768 to request a copy.

| Important Questions | Answers | Why This Matters: |
|---|--|---|
| What is the overall <u>deductible</u> ? | In-Network: \$1,000 Individual / \$2,000 Family Out of Network: Not Applicable | Generally, you must pay all of the costs from providers up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> . |
| Are there services covered before you meet your <u>deductible</u> ? | Yes. <u>Preventive care</u> , office visits, certain diagnostic tests, certain imaging, certain <u>prescription drugs</u> , <u>urgent care</u> , outpatient <u>rehabilitation</u> are covered before you meet your <u>deductible</u> . | This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive services</u> without <u>cost-sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at <u>https://www.healthcare.gov/coverage/preventive-care-benefits/</u> . |
| Are there other <u>deductibles</u> for specific services? | No. There are no other specific deductibles. | You don't have to meet <u>deductibles</u> for specific services. |
| What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ? | In-Network: \$1,950 Individual / \$3,900 Family Out of Network: Not Applicable Pediatric Dental is limited to \$375 per child or \$750 for 2 or more children. | The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limit</u> until the overall family <u>out-of-pocket limit</u> has been met. |
| What is not included in the out-of-pocket limit? | Premiums, prescription drug brand additional charges and manufacturer assistance, and health care this plan doesn't cover. | Even though you pay these expenses, they don't count toward the <u>out-of-</u> pocket limit. |
| Will you pay less if you use a <u>network provider</u> ? | Yes. See <u>www.avmed.org</u> or call 1-800-477-8768 for a list of <u>network providers</u> . | This <u>plan</u> uses a <u>provider</u> <u>network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the provider's charge and what your <u>plan</u> pays (<u>balance billing</u>). Be aware, your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services. |
| Do you need a <u>referral</u> to see a <u>specialist</u> ? | Yes. | This <u>plan</u> will pay some or all of the costs to see a <u>specialist</u> for covered services but only if you have a <u>referral</u> before you see the <u>specialist</u> . |



All <u>copayment</u> and <u>coinsurance</u> costs shown in this chart are after your <u>deductible</u> has been met, if a <u>deductible</u> applies.

| Common | | What You Will Pay | | Limitations, Exceptions, & Other | |
|---|--|--|---|--|--|
| Medical Event | Services You May Need | In-Network (You will pay the least) | Out of Network (You will pay the most) | Important Information | |
| If you visit a health care <u>provider's</u> office or clinic | Primary Care visit to treat an injury or illness | Visit 1 - 1: No Charge; Visit 2 and after: \$45 <u>copay</u> / visit | Not Covered | Additional charges may apply for non- preventive services performed in the Physician's office. | |
| | <u>Specialist</u> visit | \$90 <u>copay</u> / visit Not Covered | | Additional charges may apply for non- preventive services performed in the Physician's office. | |
| | Preventive care/screening/immunization | No Charge | Not Covered | You may have to pay for services that aren't <u>preventive</u> . Ask your <u>provider</u> if the services needed are <u>preventive</u> . Then check what your <u>plan</u> will pay for. | |
| lf you have a test | <u>Diagnostic test</u> (x-ray, blood work) | Independent facility: \$100 <u>copay</u> / visit; Hospital-affiliated facility: \$200 <u>copay</u> / visit | Not Covered | Charges for office visits may apply if services are performed in a Physician's office. Charges for certain other labs and Specialty labs will be higher. | |
| | Imaging (CT/PET scans, MRIs) | Independent facility: \$300 <u>copay</u> / visit; Hospital-affiliated facility: \$600 <u>copay</u> / visit | Not Covered | Charges for office visits or Physician/professional services may also apply depending on where services are received. | |
| If you need drugs to treat your illness or condition More information about prescription drug coverage is available at <u>www.avmed.org</u> | Generic drugs (Tier 1 & Tier 2) | Value generic drugs 30-day supply: \$15 <u>copay</u> / prescription; 90-day supply: \$37.50 <u>copay</u> / prescription Generic drugs 30-day supply: \$30 <u>copay</u> / prescription 90-day supply: \$75 <u>copay</u> / prescription | Not Covered | Certain limits may apply, including, for example: prior authorization, step therapy, quantity limits. Covered drugs in Tiers 1-4 are available up to a 90-day supply at retail pharmacies; and a 60-90-day supply via mail order. Drugs in Tier 5 & 6 are available up to a | |
| | Preferred brand drugs (Tier 3) | 30-day supply: \$40 <u>copay</u> / prescription; 90-day supply: \$100 <u>copay</u> / prescription | Not Covered | 30-ďay supply, at retail pharmacies only. Brand additional charges may apply. Coupons or any other third-party prescription drug cost-sharing assistance | |
| | Non-Preferred brand drugs (Tier 4) | 30-day supply: \$80 <u>copay</u> / prescription; 90-day supply: \$200 <u>copay</u> / prescription | Not Covered | will not apply toward any calendar year deductible or out-of-pocket limit. | |

| Common | | What You | ı Will Pay | Limitations, Exceptions, & Other | |
|--|--|---|---|--|--|
| Medical Event | Services You May Need | In-Network Out of Network (You will pay the least) (You will pay the most) | | Important Information | |
| | <u>Specialty drugs</u> (Tier 5 & Tier 6) | Preferred Specialty Drugs: 40% <u>coinsurance</u> (Retail only); Non-Preferred Specialty Drug: 60% <u>coinsurance</u> (Retail only) | Not Covered | | |
| If you have outpatient surgery | Facility fee (e.g., ambulatory surgery center) | Independent facility: \$500 <u>copay</u> / visit after <u>deductible;</u> Hospital-affiliated facility: \$500 <u>copay</u> / visit after <u>deductible</u> | Not Covered | Prior authorization required. | |
| | Physician/surgeon fees | No charge after <u>deductible</u> | Not Covered | Prior authorization required. | |
| If you need immediate medical attention | Emergency room care | \$500 <u>copay</u> / visit after <u>deductible</u> | \$500 <u>copay</u> / visit after In- Network <u>deductible</u> | AvMed must be notified within 24-hours of inpatient admission following emergency services, or as soon as reasonably possible. Charges are waived if admitted. | |
| | Emergency medical transportation | Ground: \$200 <u>copay</u> / one way ground transport; Air/Water: 50% <u>coinsurance</u> after <u>deductible</u> | Ground: \$200 <u>copay</u> / one way ground transport; Air/Water: 50% <u>coinsurance</u> after In- Network <u>deductible</u> | None | |
| | <u>Urgent care</u> | Independent urgent care facility: \$125 <u>copay</u> / visit; Hospital-affiliated urgent care facility: \$250 <u>copay</u> / visit; Retail clinic: \$55 <u>copay</u> / visit | Independent urgent care facility: \$125 <u>copay</u> / visit; Hospital-affiliated urgent care facility: \$250 <u>copay</u> / visit; Retail clinic: Not Covered | None | |
| If you have a hospital stay | Facility fee (e.g., hospital room) | \$500 <u>copay</u> / admission after <u>deductible</u> | Not Covered | Prior authorization required. | |
| | Physician/surgeon fees | No charge after <u>deductible</u> | Not Covered | Prior authorization required. | |
| If you need mental health, | Outpatient services | \$45 <u>copay</u> / visit | Not Covered | Prior authorization may be required. | |
| behavioral health, or substance abuse services | Inpatient services | \$500 <u>copay</u> / admission after <u>deductible</u> | Not Covered | Prior authorization may be required. | |

| Common | | What Yo | Limitations, Exceptions, & Other Important Information | | |
|--|---|---|---|--|--|
| Medical Event | Services You May Need | In-Network Out of Network (You will pay the least) (You will pay the most) | | | |
| If you are pregnant | Office visits | Routine OB or midwife: Visit 1 - 1: \$45 <u>copay</u> / visit; Visit 2 and after: No Charge | Not Covered | None | |
| | Childbirth/delivery professional services | No charge after <u>deductible</u> | Not Covered | Maternity care may include tests and services described elsewhere in the SBC (e.g., ultrasound). | |
| | Childbirth/delivery facility services | Hospital: \$500 <u>copay</u> / admission after <u>deductible;</u> Birthing center: Same as routine OB | Not Covered | Prior authorization required. | |
| | Home health care | \$90 <u>copay</u> / visit after <u>deductible</u> | Not Covered | Limited to 20 skilled visits per calendar year. Approved treatment plan required. | |
| If you need help recovering or have other special health needs | Rehabilitation services | Independent facility: \$90 <u>copay</u> / visit; Hospital-affiliated facility: \$90 <u>copay</u> / visit after <u>deductible</u> ; Chiropractic services: \$45 <u>copay</u> / visit | Not Covered | Limited to 35 visits per calendar year for outpatient rehabilitative PT, OT, ST, cardiac rehab, pulmonary rehab, and chiropractic services combined. Cardiac and pulmonary rehab require prior authorization. | |
| | Habilitation services | Independent facility: \$90 <u>copay</u> / visit; Hospital-affiliated facility: \$90 <u>copay</u> / visit after <u>deductible</u> | Not Covered | Limited to 35 visits per calendar year for outpatient habilitative PT, OT and ST combined. | |
| | Skilled nursing care | \$250 <u>copay</u> / admission after deductible | Not Covered | Limited to 60 days post-hospitalization care per calendar year. Prior authorization required. | |
| | Durable medical equipment | \$100 <u>copay</u> / episode of illness after <u>deductible</u> | Not Covered | Excludes vehicle modifications, home modifications, exercise equipment, and bathroom equipment. | |
| | Hospice services | No charge after <u>deductible</u> | Not Covered | Physician certification required. | |
| If your child needs dental or | Children's eye exam | No Charge | Not Covered | Limited to one exam per calendar year to determine the need for sight correction. | |
| eye care | Children's glasses | No Charge | Not Covered | Limited to one pair per calendar year from a pre-selected group of frames. | |

| | | What You | u Will Pay | Limitationa Exceptiona 8 Other | | |
|---|-----------------------------|---|---|---|--|--|
| Common Medical Event | Services You May Need | In-Network (You will pay the least) | Out of Network (You will pay the most) | Limitations, Exceptions, & Other Important Information | | |
| | Children's dental check-up | No charge for preventive care at Delta Dental Network providers | Not Covered | Limited to one exam every 6 months. See the dental portion of your AvMed Contract for coverage details. | | |
| Excluded Services & Other Cov | | | | | | |
| Services Your <u>Plan</u> Generally | , <u> </u> | | | t of any other <u>excluded services</u> .) | | |
| Acupuncture Bariatric Surgery Cosmetic Surgery Dental Care (Adult) Hearing Aids Infertility Treatment Long-term Care Non-Emergency Care When Traveling Outside the U.S. Private-Duty Nursing Routine Eye Care (Adult) Routine Foot Care Weight Loss Programs | | | | | | |
| Other Covered Services (Limit | ations may apply to these s | ervices. This isn't a complete | e list. Please see your <u>plan</u> d | ocument.) | | |
| Child Dental Check Up | Child | d Glasses | Chiroprace | tic Care | | |
| Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: the Florida Office of Insurance Regulation at 1-877-693-5236 or www.floir.com/consumers , the U.S. Department of Labor, Employee Benefits Security Administration, at 1-866-444-3272 or www.floir.com/consumers , the U.S. Department of Labor, Employee Benefits Security Administration, at 1-866-444-3272 or www.doi.gov/ebsa/healthreform , or the U.S. Department of Health and Human Services at 1-877-267-2323 x61565 or www.cciio.cms.gov . Other coverage options may be available to you too, including buying individual insurance coverage through the Health Insurance Marketplace . For more information about the Marketplace , visit www.HealthCare.gov or call 1-800-318-2596. | | | | | | |
| Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your plan for a denial of a <u>claim</u> . This complaint is called a <u>grievance</u> or <u>appeal</u> . For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u> . Your <u>plan</u> documents also provide complete information to submit a <u>claim</u> , <u>appeal</u> , or a <u>grievance</u> for any reason to your <u>plan</u> . For more information about your rights, this notice, or assistance, contact AvMed's Member Engagement Center at 1-800-477-8768. You may also contact your state insurance department. Additionally, a consumer assistance program can help you file your <u>appeal</u> . Contact the Florida Department of Financial Services, Division of Consumer Services, at 1-877-693-5236 or <u>www.floir.com/consumers</u> . | | | | | | |
| Does this plan provide Minimum Essential Coverage? Yes <u>Minimum Essential Coverage</u> generally includes <u>plans</u> , <u>health insurance</u> available through the <u>Marketplace</u> or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of <u>Minimum Essential Coverage</u> , you may not be eligible for the <u>premium tax credit</u> . Does this plan meet the <u>Minimum Value Standards</u> ? Yes | | | | | | |
| If your <u>plan</u> doesn't meet the <u>Minimum Value Standards</u> , you may be eligible for a <u>premium tax credit</u> to help you pay for a <u>plan</u> through the <u>Marketplace</u> . Language Access Services: Para obtener asistencia en Español, llame al 1-800-477-8768. | | | | | | |
| To see examples of how this <u>plan</u> might cover costs for a sample medical situation, see the next section. | | | | | | |

About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health plans. Please note these coverage examples are based on self-only coverage.

| Peg is Having a B (9 months of in-network pre-natal ca delivery) | | Managing Joe's type 2 Diabetes (a year of routine in-network care of a well-controlled condition) | | Mia's Simple Fracture (in-network emergency room visit and follow up care) | |
|---|----------------------------------|---|----------------------------------|--|----------------------------------|
| The <u>plan's</u> overall <u>deductible</u> <u>Specialist copayment</u> Hospital (facility) <u>copayment</u> Other <u>copayment</u> | \$1,000 \$90 \$500 \$45 | The <u>plan's</u> overall <u>deductible</u> <u>Specialist copayment</u> Hospital (facility) <u>copayment</u> Other <u>copayment</u> | \$1,000 \$90 \$500 \$45 | The <u>plan's</u> overall <u>deductible</u> <u>Specialist copayment</u> Hospital (facility) <u>copayment</u> Other <u>copayment</u> | \$1,000 \$90 \$500 \$45 |
| This EXAMPLE event includes se Specialist office visits (prenatal care Childbirth/Delivery Professional Sen Childbirth/Delivery Facility Services Diagnostic tests (ultrasounds and bl Specialist visit (anesthesia) |) vices | This EXAMPLE event includes services like: Primary care physician office visits (<i>including disease education</i>) Diagnostic tests (<i>blood work</i>) Prescription drugs Durable medical equipment (<i>glucose meter</i>) | | This EXAMPLE event includes services like: Emergency room care <i>(including medical supplies)</i> Diagnostic test <i>(x-ray)</i> Durable medical equipment <i>(crutches)</i> Rehabilitation services <i>(physical therapy)</i> | |
| Total Example Cost | \$12,700 | Total Example Cost | \$5,600 | Total Example Cost | \$2,800 |
| In this example, Peg would pay: | | In this example, Joe would pay: | | In this example, Mia would pay: | |
| Cost Sharing | | Cost Sharing | | Cost Sharing | |
| Deductibles | \$1,000 | Deductibles | \$0 | Deductibles | \$1,000 |
| Copayments | \$900 | Copayments | \$1,400 | Copayments | \$900 |
| Coinsurance | \$0 | Coinsurance | \$0 | Coinsurance | \$0 |
| What isn't covered | | What isn't covered | | What isn't covered | |
| Limits or exclusions | \$60 | Limits or exclusions | \$20 | Limits or exclusions | \$0 |
| The total Peg would pay is | \$1,960 | The total Joe would pay is | \$1,420 | The total Mia would pay is | \$1,900 |

The <u>plan</u> would be responsible for the other costs of these EXAMPLE covered services.