

AvMed Embrace better health: Individual AvMed Entrust Silver 500 Dental+Vision (2024)

Coverage for: Individual or Individual + Family | Plan Type: HMO



The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost for covered health care services. NOTE: Information about the cost of this <u>plan</u> (called the <u>premium</u>) will be provided separately.

**This is only a summary.** For more information about your coverage, or to get a copy of the complete terms of coverage, call 1-800-477-8768 or visit <a href="www.avmed.org">www.avmed.org</a> and sign into the Member Portal. For general definitions of common terms, such as <a href="allowed amount">allowed amount</a>, <a href="balance billing">balance billing</a>, <a href="coinsurance">coinsurance</a>, <a href="coinsurance">copayment</a>, <a href="deductible">deductible</a>, <a href="provider">provider</a>, or other <a href="underlined">underlined</a> terms see the Glossary. You can view the Glossary at <a href="www.healthcare.gov/sbc-glossary">www.healthcare.gov/sbc-glossary</a> or call 1-800-477-8768 to request a copy.

| Important Questions  | Answers   | Why This Matters:   |
|--|---|---|
| What is the overall deductible?                                      | In-Network: \$5,500 Individual / \$11,000 Family Out of Network: Not Applicable   | Generally, you must pay all of the costs from providers up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> .  |
| Are there services covered before you meet your deductible?          | Yes. Preventive care, office visits, certain diagnostic tests, certain imaging, certain prescription drugs, urgent care, outpatient rehabilitation are covered before you meet your deductible. | This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive services</u> without <u>cost-sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at <a href="https://www.healthcare.gov/coverage/preventive-care-benefits/">https://www.healthcare.gov/coverage/preventive-care-benefits/</a> .                              |
| Are there other <u>deductibles</u> for specific services?            | No. There are no other specific deductibles.  | You don't have to meet <u>deductibles</u> for specific services.  |
| What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ? | In-Network: \$7,500 Individual / \$15,000 Family Out of Network: Not Applicable Pediatric Dental is limited to \$400 per child or \$800 for 2 or more children.                                 | The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limit</u> until the overall family <u>out-of-pocket limit</u> has been met.  |
| What is not included in the out-of-pocket limit?                     | Premiums, prescription drug brand additional charges and manufacturer assistance, and health care this plan doesn't cover.  | Even though you pay these expenses, they don't count toward the <u>out-of-pocket limit</u> .  |
| Will you pay less if you use a <u>network provider</u> ?             | Yes. See <a href="https://www.avmed.org">www.avmed.org</a> or call 1-800-477-8768 for a list of <a href="https://network.org">network providers</a> .   | This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider in the plan's network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the provider's charge and what your <u>plan</u> pays ( <u>balance billing</u> ). Be aware, your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services. |
| Do you need a <u>referral</u> to see a <u>specialist</u> ?           | Yes.  | This <u>plan</u> will pay some or all of the costs to see a <u>specialist</u> for covered services but only if you have a <u>referral</u> before you see the <u>specialist</u> .  |



All **copayment** and **coinsurance** costs shown in this chart are after your **deductible** has been met, if a **deductible** applies.

|  |  | What You  | u Will Pay                                | 1: " 5  |
|--|--|---|---|---|
| Common<br>Medical Event  | Services You May Need                            | In-Network<br>(You will pay the least)  | Out of Network<br>(You will pay the most) | Limitations, Exceptions, & Other Important Information  |
|  | Primary Care visit to treat an injury or illness | \$45 <u>copay</u> / visit   | Not Covered                               | Additional charges may apply for non-<br>preventive services performed in the<br>Physician's office.  |
| If you visit a health care provider's office or clinic   | Specialist visit                                 | \$90 copay/ visit   | Not Covered                               | Additional charges may apply for non-<br>preventive services performed in the<br>Physician's office.  |
|  | Preventive care/screening/immunization           | No Charge   | Not Covered                               | You may have to pay for services that aren't <u>preventive</u> . Ask your <u>provider</u> if the services needed are <u>preventive</u> . Then check what your <u>plan</u> will pay for. |
| If you have a test   | Diagnostic test (x-ray, blood work)              | Independent facility:<br>\$100 <u>copay</u> / visit;<br>Hospital-affiliated facility:<br>\$200 <u>copay</u> / visit | Not Covered                               | Charges for office visits may apply if services are performed in a Physician's office. Charges for certain other labs and Specialty labs will be higher.                                |
|  | Imaging (CT/PET scans, MRIs)                     | Independent facility:<br>\$300 copay/ visit;<br>Hospital-affiliated facility:<br>\$600 copay/ visit                 | Not Covered                               | Charges for office visits or<br>Physician/professional services may also<br>apply depending on where services are<br>received.  |
|  | Generic drugs<br>(Tier 1 & Tier 2)               | Value generic drugs<br>30-day supply:<br>\$20 copay/ prescription;<br>90-day supply:                                | Not Covered                               | Certain preventive medications (including certain contraceptives) are covered at No Charge.   |
|  |  | \$50 <u>cópay</u> / prescription  Generic drugs   |   | Certain limits may apply, including, for example: prior authorization, step therapy, quantity limits.   |
| If you need drugs to treat your illness or condition More information about prescription drug coverage is available at www.avmed.org |  | 30-day supply:<br>\$40 <u>copay</u> / prescription<br>90-day supply:<br>\$100 <u>copay</u> / prescription           |   | Covered drugs in Tiers 1-4 are available up to a 90-day supply at retail pharmacies; and a 60-90-day supply via mail order.   |
|  | Preferred brand drugs (Tier 3)                   | 30-day supply:<br>\$80 copay/ prescription;<br>90-day supply:<br>\$200 copay/ prescription                          | Not Covered                               | Drugs in Tier 5 are available up to a 30-day supply, at retail pharmacies only. Brand additional charges may apply.   |
|  | Non-Preferred brand drugs<br>(Tier 4)            | 30-day supply:<br>\$100 copay/ prescription;<br>90-day supply:<br>\$250 copay/ prescription                         | Not Covered                               | Coupons or any other third-party prescription drug cost-sharing assistance will not apply toward any calendar year deductible or out-of-pocket limit.                                   |

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| Common                                  |  | What You Will Pay  |  | Limitations, Exceptions, & Other   |  |
|---|--|--|--|--|--|
| Medical Event                           | Services You May Need                          | In-Network<br>(You will pay the least)   | Out of Network<br>(You will pay the most)  | Important Information  |  |
|   | Specialty drugs (Tier 5)                       | 50% coinsurance after deductible (Retail only)   | Not Covered  |  |  |
| If you have outpatient surgery          | Facility fee (e.g., ambulatory surgery center) | Independent facility:<br>\$750 copay/ visit after<br>deductible;<br>Hospital-affiliated facility:<br>\$750 copay/ visit after<br>deductible          | Not Covered  | Prior authorization required.  |  |
|   | Physician/surgeon fees                         | No charge after deductible   | Not Covered  | Prior authorization required.  |  |
|   | Emergency room care                            | \$550 <u>copay</u> / visit after <u>deductible</u>   | \$550 <u>copay</u> / visit after In-<br>Network <u>deductible</u>  | AvMed must be notified within 24-hours of inpatient admission following emergency services, or as soon as reasonably possible. Charges are waived if admitted. |  |
| If you need immediate medical attention | Emergency medical transportation               | Ground:<br>\$200 copay/ one way ground<br>transport;<br>Air/Water:<br>50% coinsurance after<br>deductible  | Ground:<br>\$200 copay/ one way ground<br>transport;<br>Air/Water:<br>50% coinsurance after In-<br>Network deductible                          | None   |  |
|   | Urgent care                                    | Independent urgent care facility: \$125 copay/ visit; Hospital-affiliated urgent care facility: \$250 copay/ visit; Retail clinic: \$55 copay/ visit | Independent urgent care facility: \$125 copay/ visit; Hospital-affiliated urgent care facility: \$250 copay/ visit; Retail clinic: Not Covered | None   |  |
| If you have a hospital stay             | Facility fee (e.g., hospital room)             | Day 1 - 2: \$750 copay/ day per admission after deductible; Day 3 and after: No charge after deductible  | Not Covered  | Prior authorization required.  |  |
|   | Physician/surgeon fees                         | No charge after deductible   | Not Covered  | Prior authorization required.  |  |
|   | Outpatient services                            | \$45 <u>copay</u> / visit  | Not Covered  | Prior authorization may be required.   |  |

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| Common  |   | What You Will Pay   |   | Limitations, Exceptions, & Other  |
|---|---|---|---|---|
| Medical Event   | Services You May Need                     | In-Network<br>(You will pay the least)  | Out of Network<br>(You will pay the most) | Important Information   |
| If you need mental health,<br>behavioral health, or<br>substance abuse services | Inpatient services                        | Day 1 - 2: \$750 copay/ day per admission after deductible; Day 3 and after: No charge after deductible   | Not Covered                               | Prior authorization may be required.  |
|   | Office visits                             | Routine OB or midwife:<br>Visit 1 - 1: \$45 copay/ visit;<br>Visit 2 and after: No Charge   | Not Covered                               | None  |
|   | Childbirth/delivery professional services | No charge after deductible  | Not Covered                               | Maternity care may include tests and services described elsewhere in the SBC (e.g., ultrasound).  |
| If you are pregnant   | Childbirth/delivery facility services     | Hospital: Day 1 - 2: \$750 copay/ day per admission after deductible; Day 3 and after: No charge after deductible; Birthing center: Same as routine OB                | Not Covered                               | Prior authorization required.   |
| If you need help recovering<br>or have other special health<br>needs            | Home health care                          | \$90 copay/ visit after deductible  | Not Covered                               | Limited to 20 skilled visits per calendar year. Approved treatment plan required.   |
|   | Rehabilitation services                   | Independent facility:<br>\$90 copay/ visit;<br>Hospital-affiliated facility:<br>\$90 copay/ visit after<br>deductible;<br>Chiropractic services:<br>\$45 copay/ visit | Not Covered                               | Limited to 35 visits per calendar year for outpatient rehabilitative PT, OT, ST, cardiac rehab, pulmonary rehab, and chiropractic services combined. Cardiac and pulmonary rehab require prior authorization. |
|   | Habilitation services                     | Independent facility:<br>\$90 copay/ visit;<br>Hospital-affiliated facility:<br>\$90 copay/ visit after<br>deductible   | Not Covered                               | Limited to 35 visits per calendar year for outpatient habilitative PT, OT and ST combined.  |
|   | Skilled nursing care                      | Day 1 - 5: \$250 copay/ day per admission after deductible; Day 6 and after: No charge after deductible   | Not Covered                               | Limited to 60 days post-hospitalization care per calendar year. Prior authorization required.   |

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| Common                                 |                            | What You Will Pay   |   | Limitations, Exceptions, & Other  |  |
|--|----------------------------|---|---|---|--|
| Medical Event                          | Services You May Need      | In-Network<br>(You will pay the least)                          | Out of Network<br>(You will pay the most) | Important Information   |  |
|  | Durable medical equipment  | \$100 copay/ episode of illness after deductible                | Not Covered                               | Excludes vehicle modifications, home modifications, exercise equipment, and bathroom equipment.               |  |
|  | Hospice services           | No charge after deductible                                      | Not Covered                               | Physician certification required.   |  |
| If your child needs dental or eye care | Children's eye exam        | No Charge   | Not Covered                               | Limited to one exam per calendar year to determine the need for sight correction.                             |  |
|  | Children's glasses         | No Charge   | Not Covered                               | Limited to one pair per calendar year from a pre-selected group of frames.                                    |  |
|  | Children's dental check-up | No charge for preventive care at Delta Dental Network providers | Not Covered                               | Limited to one exam every 6 months.<br>See the dental portion of your AvMed<br>Contract for coverage details. |  |

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## **Excluded Services & Other Covered Services:**

| Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.) |  |  |  |
|--|--|--|--|
| <ul> <li>Acupuncture</li> </ul>  | <ul> <li>Infertility Treatment</li> </ul>            | <ul> <li>Routine Foot Care</li> </ul>    |  |
| Bariatric Surgery  | <ul> <li>Long-term Care</li> </ul>                   | <ul> <li>Weight Loss Programs</li> </ul> |  |
| Cosmetic Surgery   | <ul> <li>Non-Emergency Care When Travelir</li> </ul> | ng Outside the                           |  |
|  | U.S.   |  |  |
| Hearing Aids   | <ul> <li>Private-Duty Nursing</li> </ul>             |  |  |

## Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)

 Child Dental Check Up Chiropractic Care Routine Eve Care (Adult) Child Glasses Dental Care (Adult)

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: the Florida Office of Insurance Regulation at 1-877-693-5236 or <a href="https://www.floir.com/consumers">www.floir.com/consumers</a>, the U.S. Department of Labor, Employee Benefits Security Administration, at 1-866-444-3272 or <a href="https://www.coio.cms.gov">www.dol.gov/ebsa/healthreform</a>, or the U.S. Department of Health and Human Services at 1-877-267-2323 x61565 or <a href="https://www.coio.cms.gov">www.coio.cms.gov</a>. Other coverage options may be available to you too, including advanced individual insurance coverage through the Health Insurance <a href="https://www.coio.cms.gov">Marketplace</a>. For more information about the Marketplace, visit www.HealthCare.gov or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information to submit a claim, appeal, or a grievance for any reason to your plan. For more information about your rights, this notice, or assistance, contact AvMed's Member Engagement Center at 1-800-477-8768. You may also contact your state insurance department. Additionally, a consumer assistance program can help you file your appeal. Contact the Florida Department of Financial Services, Division of Consumer Services, at 1-877-693-5236 or www.floir.com/consumers.

Does this plan provide Minimum Essential Coverage? Yes

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

Does this plan meet the Minimum Value Standards? Yes

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

Language Access Services: Para obtener asistencia en Español, llame al 1-800-477-8768.

To see examples of how this plan might cover costs for a sample medical situation, see the next section.

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## **About these Coverage Examples:**



This is not a cost estimator. Treatments shown are just examples of how this plan might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

| delivery)                                     | na a noopital |
|---|---------------|
| ■ The <u>plan's</u> overall <u>deductible</u> | \$5,500       |
| ■ Specialist copayment                        | \$90          |
| ■ Hospital (facility) copayment               | \$750         |
| ■ Other copayment                             | \$45          |

Peg is Having a Baby

(9 months of in-network pre-natal care and a hospital

## This EXAMPLE event includes services like: Specialist office visits (prenatal care) Childbirth/Delivery Professional Services Childbirth/Delivery Facility Services Diagnostic tests (ultrasounds and blood work) Specialist visit (anesthesia)

| Total Example Cost              | \$12,700 | <b>Total Example Cost</b> |
|---------------------------------|----------|---------------------------|
| In this example, Peg would pay: |          | In this example, Joe      |
| Cost Sharing                    |          | С                         |
| Deductibles                     | \$5,500  | Deductibles               |
| Copayments                      | \$1,100  | Copayments                |
| Coinsurance                     | \$0      | Coinsurance               |
| What isn't covered              | 1        | Wha                       |
| Limits or exclusions            | \$60     | Limits or exclusions      |
| The total Peg would pay is      | \$6,660  | The total Joe would       |

| Managing Joe's type 2 Diabo<br>(a year of routine in-network care of a well<br>condition)  | e <b>tes</b><br>Il-controlled |
|--|-------------------------------|
| <ul> <li>The <u>plan's</u> overall <u>deductible</u></li> <li><u>Specialist copayment</u></li> <li>Hospital (facility) <u>copayment</u></li> <li>Other <u>copayment</u></li> </ul> | \$5,50<br>\$9<br>\$75<br>\$4  |

| This EXAMPLE event includes services like:                         |
|--|
| Primary care physician office visits (including disease education) |
| Diagnostić tests (blood work)                                      |
| Prescription drugs Durable medical equipment (glucose meter)       |

|                                 | 70,000  |
|---------------------------------|---------|
| In this example, Joe would pay: |         |
| Cost Sharing                    |         |
| Deductibles                     | \$0     |
| Copayments                      | \$2,200 |
| Coinsurance                     | \$0     |
| What isn't covered              | 1       |
| Limits or exclusions            | \$20    |
| The total Joe would pay is      | \$2,220 |
|                                 |         |

| (III-Hetwork emergency room visit and it | onow up care, |
|--|---------------|
| ■ The plan's overall deductible          | \$5,500       |
| ■ Specialist copayment                   | \$90          |
| ■ Hospital (facility) copayment          | \$750         |

Mia's Simple Fracture

| This EXAMPLE event includes services like:                   |
|--|
| Emergency room care (including medical supplies)             |
| Diagnostic test (x-ray) Durable medical equipment (crutches) |
| Durable medical equipment (crutches)                         |
| Rehabilitation services (physical therapy)                   |

Other copayment

| \$5,600                         | Total Example Cost         | \$2,800 |  |
|---------------------------------|----------------------------|---------|--|
| In this example, Mia would pay: |                            |         |  |
|                                 | Cost Sharing               |         |  |
| \$0                             | Deductibles                | \$1,000 |  |
| \$2,200                         | Copayments                 | \$900   |  |
| \$0                             | Coinsurance                | \$0     |  |
|                                 | What isn't covered         |         |  |
| \$20                            | Limits or exclusions       | \$0     |  |
| \$2,220                         | The total Mia would pay is | \$1,900 |  |

The plan would be responsible for the other costs of these EXAMPLE covered services.

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