Summary of Benefits and Coverage: What this Plan Covers & What You Pay For Covered Services

Ave Embrace Embrace Embrace Embrace Share (2024)

Coverage for: Individual or Individual + Family | Plan Type: HMO

The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost for covered health care services. NOTE: Information about the cost of this <u>plan</u> (called the <u>premium</u>) will be provided separately.

This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, call 1-800-477-8768 or visit <u>www.avmed.org</u> and sign into the Member Portal. For general definitions of common terms, such as <u>allowed amount</u>, <u>balance billing</u>, <u>coinsurance</u>, <u>copayment</u>, <u>deductible</u>, <u>provider</u>, or other <u>underlined</u> terms see the Glossary. You can view the Glossary at <u>www.healthcare.gov/sbc-glossary</u> or call 1-800-477-8768 to request a copy.

| Important Questions   | Answers   | Why This Matters:   |
|---|---|---|
| What is the overall<br><u>deductible</u> ?                                | Indian Health Care Provider (IHCP): \$0 Individual /<br>\$0 Family<br>Non-IHCP Provider: Not Applicable | See the Common Medical Event chart below for your costs for services this plan covers.  |
| Are there services covered<br>before you meet your<br><u>deductible</u> ? | Yes. This plan has no <u>deductible</u> .   | This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive services</u> without <u>cost-sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at <u>https://www.healthcare.gov/coverage/preventive-care-benefits/</u> .   |
| Are there other <u>deductibles</u> for specific services?                 | No. There are no other specific deductibles.  | You don't have to meet <u>deductibles</u> for specific services.  |
| What is the <u>out-of-pocket</u><br><u>limit</u> for this <u>plan</u> ?   | Not Applicable.   | This <u>plan</u> does not have an <u>out-of-pocket limit</u> on your expenses.  |
| What is not included in the<br>out-of-pocket limit?                       | Not Applicable.   | This <u>plan</u> does not have an out-of-pocket limit on your expenses.   |
| Will you pay less if you use<br>a <u>network provider</u> ?               | Yes. See <u>www.avmed.org</u> or call 1-800-477-8768 for a list of <u>network providers</u> .           | This <u>plan</u> uses a <u>provider</u> <u>network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the provider's charge and what your <u>plan</u> pays ( <u>balance billing</u> ). Be aware, your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services. |
| Do you need a <u>referral</u> to<br>see a <u>specialist</u> ?             | Yes.  | This <u>plan</u> will pay some or all of the costs to see a <u>specialist</u> for covered services but only if you have a <u>referral</u> before you see the <u>specialist</u> .  |



All <u>copayment</u> and <u>coinsurance</u> costs shown in this chart are after your <u>deductible</u> has been met, if a <u>deductible</u> applies.

| Common  |  |   | u Will Pay                                   | Limitations, Exceptions, & Other<br>Important Information  |  |
|---|--|---|--|--|--|
| Medical Event   | Services You May Need                            | Indian Health Care<br>Provider (IHCP)<br>(You will pay the least)   | Non-IHCP Provider<br>(You will pay the most) |  |  |
| If you visit a health care<br><u>provider's</u> office or clinic  | Primary Care visit to treat an injury or illness | No Charge   | Not Covered                                  | Additional charges may apply for non-<br>preventive services performed in the<br>Physician's office.   |  |
|   | <u>Specialist</u> visit                          | No Charge   | Not Covered                                  | Additional charges may apply for non-<br>preventive services performed in the<br>Physician's office.   |  |
|   | Preventive<br>care/screening/immunization        | No Charge   | Not Covered                                  | You may have to pay for services that<br>aren't <u>preventive</u> . Ask your <u>provider</u> if the<br>services needed are <u>preventive</u> . Then<br>check what your <u>plan</u> will pay for.   |  |
| If you have a test  | <u>Diagnostic test</u> (x-ray, blood<br>work)    | Independent facility:<br>No Charge;<br>Hospital-affiliated facility:<br>No Charge   | Not Covered                                  | Charges for office visits may apply if<br>services are performed in a Physician's<br>office. Charges for certain other labs and<br>Specialty labs will be higher.  |  |
|   | Imaging (CT/PET scans,<br>MRIs)                  | Independent facility:<br>No Charge;<br>Hospital-affiliated facility:<br>No Charge   | Not Covered                                  | Charges for office visits or<br>Physician/professional services may also<br>apply depending on where services are<br>received.   |  |
| If you need drugs to treat<br>your illness or condition<br>More information about<br>prescription drug coverage<br>is available at <u>www.avmed.org</u> | Generic drugs<br>(Tier 1 & Tier 2)               | Value generic drugs<br>30-day supply:<br>No Charge;<br>90-day supply:<br>No Charge<br>Generic drugs<br>30-day supply:<br>No Charge<br>90-day supply:<br>No Charge | Not Covered                                  | Certain limits may apply, including, for<br>example: prior authorization, step<br>therapy, quantity limits.<br>Covered drugs in Tiers 1-4 are available<br>up to a 90-day supply at retail<br>pharmacies; and a 60-90-day supply via<br>mail order.<br>Drugs in Tier 5 are available up to a 30- |  |
|   | Preferred brand drugs<br>(Tier 3)                | 30-day supply:<br>No Charge;<br>90-day supply:<br>No Charge   | Not Covered                                  | day supply, at retail pharmacies only.<br>Brand additional charges may apply.<br>Coupons or any other third-party<br>prescription drug cost-sharing assistance   |  |
|   | Non-Preferred brand drugs<br>(Tier 4)            | 30-day supply:<br>No Charge;<br>90-day supply:<br>No Charge   | Not Covered                                  | will not apply toward any calendar year deductible or out-of-pocket limit.   |  |

| Common  |  |   | ı Will Pay  |  |  |
|---|--|---|---|--|--|
| Medical Event   | Services You May Need                          | Indian Health Care<br>Provider (IHCP)<br>(You will pay the least) (You will pay the most)   |   | Limitations, Exceptions, & Other<br>Important Information  |  |
|   | Specialty drugs (Tier 5)                       | No Charge (Retail only)   | Not Covered   |  |  |
| If you have outpatient surgery  | Facility fee (e.g., ambulatory surgery center) | Independent facility:<br>No Charge;<br>Hospital-affiliated facility:<br>No Charge   | Not Covered   | Prior authorization required.  |  |
|   | Physician/surgeon fees                         | No Charge   | Not Covered   | Prior authorization required.  |  |
| If you need immediate<br>medical attention                                      | Emergency room care                            | No Charge   | No Charge   | AvMed must be notified within 24-hours<br>of inpatient admission following<br>emergency services, or as soon as<br>reasonably possible. Charges are waived<br>if admitted. |  |
|   | Emergency medical<br>transportation            | Ground:<br>No Charge;<br>Air/Water:<br>No Charge  | Ground:<br>No Charge;<br>Air/Water:<br>No Charge  | None   |  |
|   | <u>Urgent care</u>                             | Independent urgent care<br>facility:<br>No Charge;<br>Hospital-affiliated urgent care<br>facility:<br>No Charge;<br>Retail clinic:<br>No Charge | Independent urgent care<br>facility:<br>No Charge;<br>Hospital-affiliated urgent care<br>facility:<br>No Charge;<br>Retail clinic:<br>Not Covered | None   |  |
| If you have a hospital stay   | Facility fee (e.g., hospital room)             | No Charge   | Not Covered   | Prior authorization required.  |  |
|   | Physician/surgeon fees                         | No Charge   | Not Covered   | Prior authorization required.  |  |
| If you need mental health,<br>behavioral health, or<br>substance abuse services | Outpatient services                            | No Charge   | Not Covered   | Prior authorization may be required.   |  |
|   | Inpatient services                             | No Charge   | Not Covered   | Prior authorization may be required.   |  |
| If you are pregnant   | Office visits                                  | Routine OB or midwife:<br>No Charge   | Not Covered   | None   |  |
|   | Childbirth/delivery<br>professional services   | No Charge   | Not Covered   | Maternity care may include tests and services described elsewhere in the SBC (e.g., ultrasound).   |  |

| Common   |                                       | What You Will Pay   |  |  |  |
|--|---------------------------------------|---|--|--|--|
| Medical Event  | Services You May Need                 | Indian Health Care<br>Provider (IHCP)<br>(You will pay the least)   | Non-IHCP Provider<br>(You will pay the most) | Limitations, Exceptions, & Other<br>Important Information  |  |
|  | Childbirth/delivery facility services | Hospital:<br>No Charge;<br>Birthing center: Same as<br>routine OB   | Not Covered                                  | Prior authorization required.  |  |
|  | Home health care                      | No Charge   | Not Covered                                  | Limited to 20 skilled visits per calendar year. Approved treatment plan required.  |  |
| If you need help recovering<br>or have other special health<br>needs | Rehabilitation services               | Independent facility:<br>No Charge;<br>Hospital-affiliated facility:<br>No Charge;<br>Chiropractic services:<br>No Charge | Not Covered                                  | Limited to 35 visits per calendar year for<br>outpatient rehabilitative PT, OT, ST,<br>cardiac rehab, pulmonary rehab, and<br>chiropractic services combined. Cardiac<br>and pulmonary rehab require prior<br>authorization. |  |
|  | Habilitation services                 | Independent facility:<br>No Charge;<br>Hospital-affiliated facility:<br>No Charge   | Not Covered                                  | Limited to 35 visits per calendar year for outpatient habilitative PT, OT and ST combined.   |  |
|  | Skilled nursing care                  | No Charge   | Not Covered                                  | Limited to 60 days post-hospitalization care per calendar year. Prior authorization required.  |  |
|  | Durable medical equipment             | No Charge   | Not Covered                                  | Excludes vehicle modifications, home modifications, exercise equipment, and bathroom equipment.  |  |
|  | Hospice services                      | No Charge   | Not Covered                                  | Physician certification required.  |  |
| If your child needs dental or<br>eye care                            | Children's eye exam                   | No Charge   | Not Covered                                  | Limited to one exam per calendar year to determine the need for sight correction.  |  |
|  | Children's glasses                    | No Charge   | Not Covered                                  | Limited to one pair per calendar year from a pre-selected group of frames.   |  |
|  | Children's dental check-up            | No charge for preventive<br>care at Delta Dental Network<br>providers   | Not Covered                                  | Limited to one exam every 6 months.<br>See the dental portion of your AvMed<br>Contract for coverage details.  |  |

Excluded Services & Other Covered Services:

| Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.) |  |  |  |  |  |
|--|--|--|--|--|--|
| Acupuncture  | <ul> <li>Infertility Treatment</li> </ul>                  | Routine Foot Care                            |  |  |  |
| Bariatric Surgery  | <ul> <li>Long-term Care</li> </ul>                         | <ul> <li>Weight Loss Programs</li> </ul>     |  |  |  |
| Cosmetic Surgery   | <ul> <li>Non-Emergency Care When Trave<br/>U.S.</li> </ul> | ling Outside the                             |  |  |  |
| Hearing Aids   | <ul> <li>Private-Duty Nursing</li> </ul>                   |  |  |  |  |
| Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)                     |  |  |  |  |  |
| Child Dental Check Up  | Chiropractic Care  | <ul> <li>Routine Eye Care (Adult)</li> </ul> |  |  |  |

Child Glasses

Dental Care (Adult)

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: the Florida Office of Insurance Regulation at 1-877-693-5236 or www.floir.com/consumers, the U.S. Department of Labor, Employee Benefits Security Administration, at 1-866-444-3272 or www.dol.gov/ebsa/healthreform, or the U.S. Department of Health and Human Services at 1-877-267-2323 x61565 or www.ccjio.cms.gov. Other coverage options may be available to you too, including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace, visit www.HealthCare.gov or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information to submit a claim, appeal, or a grievance for any reason to your plan. For more information about your rights, this notice, or assistance, contact AvMed's Member Engagement Center at 1-800-477-8768. You may also contact your state insurance department. Additionally, a consumer assistance program can help you file your appeal. Contact the Florida Department of Financial Services, Division of Consumer Services, at 1-877-693-5236 or www.floir.com/consumers.

Does this plan provide Minimum Essential Coverage? Yes

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit. Does this plan meet the Minimum Value Standards? Yes

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

## Language Access Services:

Para obtener asistencia en Español. llame al 1-800-477-8768.

To see examples of how this plan might cover costs for a sample medical situation, see the next section.

## About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health plans. Please note these coverage examples are based on self-only coverage.

| <b>Peg is Having a B</b><br>(9 months of in-network pre-natal ca<br>delivery)  |          | Managing Joe's type 2 Diabetes<br>(a year of routine in-network care of a well-controlled<br>condition)   |                          | Mia's Simple Fracture<br>(in-network emergency room visit and follow up care)  |                          |
|--|----------|---|--------------------------|--|--------------------------|
| The plan's overall deductible\$0Specialist copayment\$0Hospital (facility) copayment\$0Other copayment\$0  |          | <ul> <li>The <u>plan's</u> overall <u>deductible</u></li> <li><u>Specialist copayment</u></li> <li>Hospital (facility) <u>copayment</u></li> <li>Other <u>copayment</u></li> </ul>  | \$0<br>\$0<br>\$0<br>\$0 | <ul> <li>The <u>plan's</u> overall <u>deductible</u></li> <li><u>Specialist copayment</u></li> <li>Hospital (facility) <u>copayment</u></li> <li>Other <u>copayment</u></li> </ul>   | \$0<br>\$0<br>\$0<br>\$0 |
| This EXAMPLE event includes services like:<br>Specialist office visits (prenatal care)<br>Childbirth/Delivery Professional Services<br>Childbirth/Delivery Facility Services<br>Diagnostic tests (ultrasounds and blood work)<br>Specialist visit (anesthesia) |          | This EXAMPLE event includes services like:<br>Primary care physician office visits ( <i>including disease</i><br><i>education</i> )<br>Diagnostic tests ( <i>blood work</i> )<br>Prescription drugs<br>Durable medical equipment ( <i>glucose meter</i> ) |                          | <b>This EXAMPLE event includes services like:</b><br>Emergency room care <i>(including medical supplies)</i><br>Diagnostic test <i>(x-ray)</i><br>Durable medical equipment <i>(crutches)</i><br>Rehabilitation services <i>(physical therapy)</i> |                          |
| Total Example Cost   | \$12,700 | Total Example Cost  | \$5,600                  | Total Example Cost   | \$2,800                  |
| In this example, Peg would pay: In this example, Joe would pay: In this example, Mia would pay:  |          |   |                          |  |                          |
| Cost Sharing   |          | Cost Sharing  |                          | Cost Sharing   |                          |
| Deductibles  | \$0      | Deductibles   | \$0                      | Deductibles  | \$0                      |
| Copayments   | \$0      | Copayments  | \$0                      | Copayments   | \$0                      |
| Coinsurance  | \$0      | Coinsurance   | \$0                      | Coinsurance  | \$0                      |
| What isn't covered   |          | What isn't covered  |                          | What isn't covered   |                          |
| Limits or exclusions   | \$60     | Limits or exclusions  | \$20                     | Limits or exclusions   | \$0                      |
| The total Peg would pay is   | \$60     | The total Joe would pay is  | \$20                     | The total Mia would pay is   | \$0                      |

The <u>plan</u> would be responsible for the other costs of these EXAMPLE covered services.