

AvMed Embrace better health: Individual Empower MS500-IN24

Coverage for: Individual or Individual + Family | Plan Type: POS



The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost for covered health care services. NOTE: Information about the cost of this <u>plan</u> (called the <u>premium</u>) will be provided separately.

**This is only a summary.** For more information about your coverage, or to get a copy of the complete terms of coverage, call 1-800-477-8768 or visit <a href="www.avmed.org">www.avmed.org</a> and sign into the Member Portal. For general definitions of common terms, such as <a href="allowed amount">allowed amount</a>, <a href="balance billing">balance billing</a>, <a href="coinsurance">coinsurance</a>, <a href="copayment">copayment</a>, <a href="deductible">deductible</a>, <a href="provider">provider</a>, or other <a href="underlined">underlined</a> terms see the Glossary. You can view the Glossary at <a href="www.healthcare.gov/sbc-glossary">www.healthcare.gov/sbc-glossary</a> or call 1-800-477-8768 to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall deductible?	In-Network Tier A: \$5,500 Individual / \$11,000 Family In-Network Tier B: \$5,500 Individual / \$11,000 Family Out of Network: \$16,500 Individual / \$33,000 Family	Generally, you must pay all of the costs from providers up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> .
Are there services covered before you meet your deductible?	Yes. In-Network <u>preventive care</u> , office visits, certain diagnostic tests, certain imaging, certain <u>prescription drugs</u> , <u>urgent care</u> , outpatient <u>rehabilitation</u> are covered before you meet your <u>deductible</u> .	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive services</u> without <u>cost-sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at <a href="https://www.healthcare.gov/coverage/preventive-care-benefits/">https://www.healthcare.gov/coverage/preventive-care-benefits/</a> .
Are there other deductibles for specific services?	Yes. \$60 per child for Pediatric Dental. Doesn't apply to the overall deductible. There are no other specific deductibles.	You must pay all of the costs for these services up to the specific <u>deductible</u> amount before this <u>plan</u> begins to pay for these <u>services</u> .
What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ?	In-Network Tier A: \$8,000 Individual / \$16,000 Family In-Network Tier B: \$8,000 Individual / \$16,000 Family Out of Network: \$24,000 Individual / \$48,000 Family Pediatric Dental is limited to \$400 per child or \$800 for 2 or more children.	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limit</u> until the overall family <u>out-of-pocket limit</u> has been met.
What is not included in the out-of-pocket limit?	Premiums, prescription drug brand additional charges and manufacturer assistance, balance billing charges, and health care this plan doesn't cover.	Even though you pay these expenses, they don't count toward the out-of-pocket limit.
Will you pay less if you use a <u>network provider</u> ?	Yes. See <u>www.avmed.org</u> or call 1-800-477-8768 for a list of <u>network providers</u> .	This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider in the plan's network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider for the difference between the provider's charge and what your <u>plan pays (balance billing)</u>. Be aware, your <u>network provider might use an out-of-network provider for some services (such as lab work). Check with your <u>provider before you get services.</u></u></u>
Do you need a <u>referral</u> to see a <u>specialist</u> ?	No.	You can see the specialist you choose without a referral.



All **copayment** and **coinsurance** costs shown in this chart are after your **deductible** has been met, if a **deductible** applies.

		What You Will Pay			
Common Medical Event	Services You May Need	In-Network Tier A (You will pay the least)	In-Network Tier B (You will pay more)	Out of Network (You will pay the most)	Limitations, Exceptions, & Other Important Information
	Primary Care visit to treat an injury or illness	Visit 1 - 1: No Charge; Visit 2 and after: \$30 copay/ visit	Visit 1 - 1: No Charge; Visit 2 and after: \$30 copay/ visit	50% <u>coinsurance</u> after <u>deductible</u>	Additional charges may apply for non-preventive services performed in the Physician's office.
If you visit a health care provider's office or clinic	Specialist visit	\$60 <u>copay</u> / visit	\$60 <u>copay</u> / visit	50% <u>coinsurance</u> after <u>deductible</u>	Additional charges may apply for non-preventive services performed in the Physician's office.
	Preventive care/screening/immuniz ation	No Charge	No Charge	50% coinsurance after deductible	You may have to pay for services that aren't <u>preventive</u> . Ask your <u>provider</u> if the services needed are <u>preventive</u> . Then check what your <u>plan</u> will pay for.
	Diagnostic test (x-ray, blood work)	Independent facility: \$100 copay/ visit; Hospital-affiliated facility: \$200 copay/ visit	Independent facility: \$100 copay/ visit; Hospital-affiliated facility: \$200 copay/ visit	Independent facility: 50% coinsurance after deductible; Hospital-affiliated facility: 50% coinsurance after deductible	Charges for office visits may apply if services are performed in a Physician's office. Charges for certain other labs and Specialty labs will be higher.
If you have a test	Imaging (CT/PET scans, MRIs)	Independent facility: \$300 copay/ visit; Hospital-affiliated facility: \$600 copay/ visit	Independent facility: \$300 copay/ visit; Hospital-affiliated facility: \$600 copay/ visit	Independent facility: 50% coinsurance after deductible; Hospital-affiliated facility: 50% coinsurance after deductible	Charges for office visits or Physician/professional services may also apply depending on where services are received.
If you need drugs to treat your illness or condition More information about prescription drug coverage is available at www.avmed.org	Generic drugs	Value generic drugs 30-day supply: \$20 copay/ prescription; 90-day supply: \$50 copay/ prescription	Value generic drugs 30-day supply: \$20 copay/ prescription; 90-day supply: \$50 copay/ prescription	Not Covered	Certain preventive medications (including certain contraceptives) are covered at No Charge.
	(Tier 1 & Tier 2)	Generic drugs 30-day supply: \$40 copay/ prescription; 90-day supply: \$100 copay/ prescription	Generic drugs 30-day supply: \$40 copay/ prescription; 90-day supply: \$100 copay/ prescription	1101 00101	Certain limits may apply, including, for example: prior authorization, step therapy, quantity limits.

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		What You Will Pay			
Common Medical Event	Services You May Need	In-Network Tier A (You will pay the least)	In-Network Tier B (You will pay more)	Out of Network (You will pay the most)	Limitations, Exceptions, & Other Important Information
	Preferred brand drugs (Tier 3)	30-day supply: \$80 copay/ prescription; 90-day supply: \$200 copay/ prescription	30-day supply: \$80 copay/ prescription; 90-day supply: \$200 copay/ prescription	Not Covered	Covered drugs in Tiers 1-4 are available up to a 90-day supply at retail pharmacies; and a 60-90-day supply via mail order.
	Non-Preferred brand drugs (Tier 4)	190-uay Suppiy.	30-day supply: \$100 copay/ prescription; 90-day supply: \$250 copay/ prescription	Not Covered	Drugs in Tier 5 are available up to a 30-day supply, at retail pharmacies only.  Brand additional charges may
	Specialty drugs (Tier 5)	50% coinsurance after deductible (Retail only)	50% coinsurance after deductible (Retail only)	Not Covered	apply.  Coupons or any other third-party prescription drug cost-sharing assistance will not apply toward any calendar year deductible or out-of-pocket limit.
If you have outpatient surgery	Facility fee (e.g., ambulatory surgery center)	Independent facility: \$750 copay/ visit after deductible; Hospital-affiliated facility: \$750 copay/ visit after deductible	Independent facility: \$750 copay/ visit after deductible; Hospital-affiliated facility: \$750 copay/ visit after deductible	Independent facility: 50% coinsurance after deductible; Hospital-affiliated facility: 50% coinsurance after deductible	Prior authorization required.
	Physician/surgeon fees	No charge after deductible	No charge after deductible	50% <u>coinsurance</u> after <u>deductible</u>	Prior authorization required.
If you need immediate	Emergency room care	\$550 <u>copay</u> / visit after <u>deductible</u>	\$550 <u>copay/</u> visit after In- Network <u>deductible</u>	\$550 <u>copay</u> / visit after In- Network <u>deductible</u>	AvMed must be notified within 24-hours of inpatient admission following emergency services, or as soon as reasonably possible. Charges are waived if admitted.
medical attention	Emergency medical transportation	Ground: \$200 copay/ one way ground transport; Air/Water: 50% coinsurance after deductible	Ground: \$200 <u>copay</u> / one way ground transport; Air/Water: 50% <u>coinsurance</u> after In- Network <u>deductible</u>	Ground: \$200 <u>copay</u> / one way ground transport; Air/Water: 50% <u>coinsurance</u> after In- Network <u>deductible</u>	None

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		What You Will Pay			
Common Medical Event	Services You May Need	In-Network Tier A (You will pay the least)	In-Network Tier B (You will pay more)	Out of Network (You will pay the most)	Limitations, Exceptions, & Other Important Information
	<u>Urgent care</u>	Independent urgent care facility: \$110 copay/ visit; Hospital-affiliated urgent care facility: \$220 copay/ visit; Retail clinic: \$40 copay/ visit	Independent urgent care facility: \$110 copay/ visit; Hospital-affiliated urgent care facility: \$220 copay/ visit; Retail clinic: \$40 copay/ visit	Independent urgent care facility: \$110 copay/ visit; Hospital-affiliated urgent care facility: \$220 copay/ visit; Retail clinic: \$40 copay/ visit	None
If you have a hospital	Facility fee (e.g., hospital room)	\$950 <u>copay</u> / admission after <u>deductible</u>	\$950 <u>copay</u> / admission after <u>deductible</u>	50% <u>coinsurance</u> after <u>deductible</u>	Prior authorization required.
stay		No charge after deductible	No charge after deductible	50% <u>coinsurance</u> after <u>deductible</u>	Prior authorization required.
If you need mental health, behavioral	Outpatient services	\$30 <u>copay</u> / visit	\$30 <u>copay</u> / visit	50% <u>coinsurance</u> after <u>deductible</u>	Prior authorization may be required.
health, or substance abuse services	Inpatient services	\$950 <u>copay</u> / admission after <u>deductible</u>	\$950 <u>copay</u> / admission after <u>deductible</u>	50% <u>coinsurance</u> after <u>deductible</u>	Prior authorization may be required.
	Office visits	Routine OB or midwife: Visit 1 - 1: \$30 copay/ visit; Visit 2 and after: No Charge	Routine OB or midwife: Visit 1 - 1: \$30 copay/ visit; Visit 2 and after: No Charge	Routine OB or midwife: 50% coinsurance after deductible	None
If you are pregnant	Childbirth/delivery professional services	No charge after deductible	No charge after deductible	50% <u>coinsurance</u> after <u>deductible</u>	Maternity care may include tests and services described elsewhere in the SBC (e.g., ultrasound).
	Childbirth/delivery facility services	Hospital: \$950 copay/ admission after deductible; Birthing center: Same as routine OB	Hospital: \$950 copay/ admission after deductible; Birthing center: Same as routine OB	Hospital: 50% coinsurance after deductible	Prior authorization required.
If you need help recovering or have	Home health care	\$60 <u>copay</u> / visit after <u>deductible</u>	\$60 <u>copay</u> / visit after <u>deductible</u>	50% <u>coinsurance</u> after <u>deductible</u>	Limited to 20 skilled visits per calendar year. Approved treatment plan required.

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		What You Will Pay			
Common Medical Event	Services You May Need	In-Network Tier A (You will pay the least)	In-Network Tier B (You will pay more)	Out of Network (You will pay the most)	Limitations, Exceptions, & Other Important Information
other special health needs	Rehabilitation services	Independent facility: \$60 copay/ visit; Hospital-affiliated facility: \$120 copay/ visit after deductible; Chiropractic services: \$30 copay/ visit	Independent facility: \$60 copay/ visit; Hospital-affiliated facility: \$120 copay/ visit after deductible; Chiropractic services: \$30 copay/ visit	Independent facility: 50% coinsurance after deductible; Hospital-affiliated facility: 50% coinsurance after deductible; Chiropractic services: 50% coinsurance after deductible	Limited to 35 visits per calendar year for outpatient rehabilitative PT, OT, ST, cardiac rehab, pulmonary rehab, and chiropractic services combined. Cardiac and pulmonary rehab require prior authorization.
	Habilitation services	Independent facility: \$60 copay/ visit; Hospital-affiliated facility: \$120 copay/ visit after deductible	Independent facility: \$60 copay/ visit; Hospital-affiliated facility: \$120 copay/ visit after deductible	Independent facility: 50% coinsurance after deductible; Hospital-affiliated facility: 50% coinsurance after deductible	Limited to 35 visits per calendar year for outpatient habilitative PT, OT and ST combined.
	Skilled nursing care	Day 1 - 5: \$250 copay/ day per admission after deductible; Day 6 and after: No charge after deductible	Day 1 - 5: \$250 copay/ day per admission after deductible; Day 6 and after: No charge after deductible	50% <u>coinsurance</u> after <u>deductible</u>	Limited to 60 days post- hospitalization care per calendar year. Prior authorization required.
	Durable medical equipment	\$100 copay/ episode of illness after deductible	\$100 copay/ episode of illness after deductible	50% <u>coinsurance</u> after <u>deductible</u>	Excludes vehicle modifications, home modifications, exercise equipment, and bathroom equipment.
	Hospice services	No charge after deductible	No charge after deductible	50% <u>coinsurance</u> after <u>deductible</u>	Physician certification required.
	Children's eye exam	No Charge	No Charge	50% <u>coinsurance</u> after <u>deductible</u>	Limited to one exam per calendar year to determine the need for sight correction.
If your child needs dental or eye care	Children's glasses	No Charge	No Charge	50% <u>coinsurance</u> after <u>deductible</u>	Limited to one pair per calendar year from a pre-selected group of frames.
	Children's dental check- up	No charge for preventive care at Delta Dental Network providers	No charge for preventive care at Delta Dental Network providers	Preventive care may be subject to cost sharing if billed charges exceed allowed amount	Limited to one exam every 6 months. See the dental portion of your AvMed Contract for coverage details.

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#### **Excluded Services & Other Covered Services:**

## Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)

- Acupuncture
- Bariatric Surgery
- Cosmetic Surgery
- Dental Care (Adult)

- Hearing Aids
- Infertility Treatment
- Long-term Care
- Non-Emergency Care When Traveling Outside the Weight Loss Programs
- Private-Duty Nursing
- Routine Eve Care (Adult)
- Routine Foot Care

## Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)

Child Dental Check Up

Child Glasses

Chiropractic Care

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: the Florida Office of Insurance Regulation at 1-877-693-5236 or www.floir.com/consumers, the U.S. Department of Labor, Employee Benefits Security Administration, at 1-866-444-3272 or www.dol.gov/ebsa/healthreform, or the U.S. Department of Health and Human Services at 1-877-267-2323 x61565 or www.cciio.cms.gov. Other coverage options may be available to you too, including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace, visit www.HealthCare.gov or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your plan for a denial of a claim. This complaint is called a grievance or appeal. For more information about your rights, look at the explanation of benefits you will receive for that medical claim. Your plan documents also provide complete information to submit a claim, appeal, or a grievance for any reason to your plan. For more information about your rights, this notice, or assistance, contact AvMed's Member Engagement Center at 1-800-477-8768. You may also contact your state insurance department. Additionally, a consumer assistance program can help you file your appeal. Contact the Florida Department of Financial Services, Division of Consumer Services, at 1-877-693-5236 or www.floir.com/consumers.

Does this plan provide Minimum Essential Coverage? Yes

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

Does this plan meet the Minimum Value Standards? Yes

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

**Language Access Services:** 

Para obtener asistencia en Español, llame al 1-800-477-8768.

To see examples of how this plan might cover costs for a sample medical situation, see the next section.

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### **About these Coverage Examples:**



This is not a cost estimator. Treatments shown are just examples of how this plan might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health plans. Please note these coverage examples are based on self-only coverage.

Peg is Having a Baby	
(9 months of in-network pre-natal care and a hospital	al
delivery)	

\$5,500
\$60
\$950
\$30

# This EXAMPLE event includes services like: Specialist office visits (prenatal care) Childbirth/Delivery Professional Services Childbirth/Delivery Facility Services

Diagnostic tests (ultrasounds and blood work)

Specialist visit (anesthesia)

Managi	ing Joe's	type 2 Dia	abetes
(a year of routir	ne in-netwo	ork care of a	well-controlled
	cond	dition)	

\$5,500
\$60
\$950
\$30

### This EXAMPLE event includes services like:

Primary care physician office visits (including disease education)

Diagnostić tests (blood work) Prescription drugs

**Total Example Cost** 

Durable medical equipment (glucose meter)

# **Mia's Simple Fracture**

(in-network emergency room visit and follow up care)

■ The <u>plan's</u> overall <u>deductible</u>	\$5,500
■ Specialist copayment	\$60
■ Hospital (facility) copayment	\$950
■ Other copayment	\$30

### This EXAMPLE event includes services like:

Emergency room care (including medical supplies) Diagnostic test (x-ray)

Durable medical equipment (crutches) Rehabilitation services (physical therapy)

\$5,600

' '	
Total Example Cost	\$12,700
In this example, Peg would pay:	
Cost Sharing	

in this example, Peg would pay:			
Cost Sharing			
Deductibles	\$5,500		
Copayments	\$1,300		
Coinsurance	\$0		
What isn't covered			
Limits or exclusions	\$60		
The total Peg would pay is	\$6,860		

In this example, Joe would pay:	
Cost Sharing	
Deductibles	\$0
Copayments	\$1,900
Coinsurance	\$0
What isn't covered	
Limits or exclusions	\$20
The total Joe would pay is	\$1,920

Total Example Cost	\$2,800	
In this example, Mia would pay:		
Cost Sharing		
Deductibles	\$1,000	
Copayments	\$800	
Coinsurance	\$0	
What isn't covered		
Limits or exclusions	\$0	
The total Mia would pay is	\$1,800	

The plan would be responsible for the other costs of these EXAMPLE covered services.

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