What is medication therapy management?
Medication therapy management (MTM) is a personalized service designed to optimize your healthcare. Through the MedWiseRx program, our nationally renowned pharmacists work directly with you and your healthcare providers to ensure the most effective and safest medication therapy.

What can you expect from MedWiseRx?
Think of MedWiseRx as another member of your healthcare team.

Your health plan has provided you with the ability to participate in this free service, which proactively monitors all of your medication and health conditions to aid you and your doctors in the improvement of your overall health. As a vital part of your healthcare team, we’re working directly with your providers to identify and resolve any and all potential drug-related problems.

What do I need to do to take advantage of my MedWiseRx services?
The answer is simple - nothing!

We’re working around the clock, around the nation and around your schedule to find ways to improve your overall health and wellness. As an extension of your everyday healthcare team, we will continue to monitor your prescription drug regimen to ensure no potential drug therapy problems arise. In the event that we identify a potential concern or opportunity for improvement, we will reach out to you or your prescriber immediately.

This innovative and comprehensive service is complimentary, and most importantly, done from the comfort of your very own home in one simple phone call.

Visit our website at medwisehc.com/patient-experience or call 1-844-866-3730 (Monday - Friday, 8 a.m. to 10 p.m. ET and Saturday, 10 a.m. to 8 p.m. ET)
TTY/TTD users please call 1-800-367-8939