

Frequently Asked Questions

What is Rx Savings Solutions? How does it work?

Rx Savings Solutions is a free, confidential prescription pricing service that provides you and your dependents with cost-saving opportunities on your medications. Rx Savings Solutions looks at the medications you take and determines all the ways you can save money on your prescriptions. When there is an opportunity to save, Rx Savings Solutions automatically notifies you via direct mail, text or email. Additionally, you can search for medication pricing in your portal. Rx Savings Solutions is a fully HIPAA-compliant company. They never share or misuse your information. To learn more about how Rx Savings Solutions handles your information, please visit the privacy policy at: <https://rxsavingsolutions.com/privacy-policy>.

Is this the same as my current insurance or home delivery pharmacy?

Rx Savings Solutions is not an insurance company or a home delivery pharmacy. It is an additional service and transparency tool brought to you by AvMed.

How do I see my savings recommendations?

By logging into your portal any available savings for current prescription(s) automatically display on your dashboard. The Rx Savings Solutions confidential and secure portal walks you through the steps to find and switch to a lower-cost prescription (when applicable). They will also notify you when we find savings on your prescriptions, based on your contact preferences.

What if I am not interested in the savings suggestions made?

The savings Rx Savings Solutions recommends are intended to help you make more informed decisions about your healthcare. You may discuss these suggestions with your healthcare provider. If you or your provider do not feel the suggestions are right for you, you can turn them off in your dashboard.

I don't see one of my medications on my dashboard. Why isn't it there and how do I add it?

Only medications you have filled in the last six months using your pharmacy plan will display on your dashboard. If you used a discount coupon to purchase a drug, it will not show up on your dashboard since you didn't use your insurance. In addition, the claims information that Rx Savings Solutions receives from AvMed may come at a slight delay. If you have started a new medication and don't see it on your dashboard, you can search for the medication to see current pricing and savings opportunities.

Can my health plan dependents use Rx Savings Solutions? How do I view their prescriptions?

Yes, all dependents on your plan will show up on your Rx Savings Solutions dashboard. You will have access to savings information for any minor dependents. Adult dependents are required to create their own profile and can grant you permission to view their available savings and drug list.

Questions? Contact Rx Savings Solutions Pharmacy Support Team.

Rx Savings Solutions Pharmacy Support Team is staffed with Certified Pharmacy Technicians available to assist with prescription questions. They can be reached Monday–Friday from 7 a.m.–8 p.m. CT at 1-800-268-4476 or support@rxsavingsolutions.com.