RadMD® Makes Things Easy…for You

RadMD® is a user-friendly, real-time tool offered by National Imaging Associates, Inc. (NIA) that provides you with instant access to the high-tech imaging authorization and supporting information you need, in an easily accessible Internet format. Whether submitting imaging exam requests or checking the status of ordered exams, you will find RadMD to be an efficient, easy-to-navigate resource.

Benefits of RadMD Access

For Ordering and Imaging Providers

Both ordering and imaging providers can access a range of online tools and associated imaging information on the www.RadMD.com Web site:

- Secure access to protect your data and your patients' personal health information.
- Up-to-the-hour authorization information, including:
  - Date request initiated
  - Date exam approved
  - Authorization validity period
  - Valid billing codes (CPT®), and more.
- NIA's evidence-based clinical review criteria, our *Diagnostic Imaging Guidelines.*
- NIA's *Imaging Update* provider newsletter.
- Technical support available if you have questions.

Plus, **ordering physicians** can access a number of key tools:

- Straightforward instructions for submitting exam requests, including the ability to submit multiple requests in the same online session.
- Appropriate ICD-9 code lookup.
- Continuous updates on authorization status, which reduces time spent on the phone with NIA.
- Fast authorization decisions available to you online.
- Ease of searching for and selecting convenient imaging facilities.

Additionally, **imaging facilities** benefit from being able to quickly view the approved authorizations for their patients, facilitating prompt service for patients who require imaging procedures.
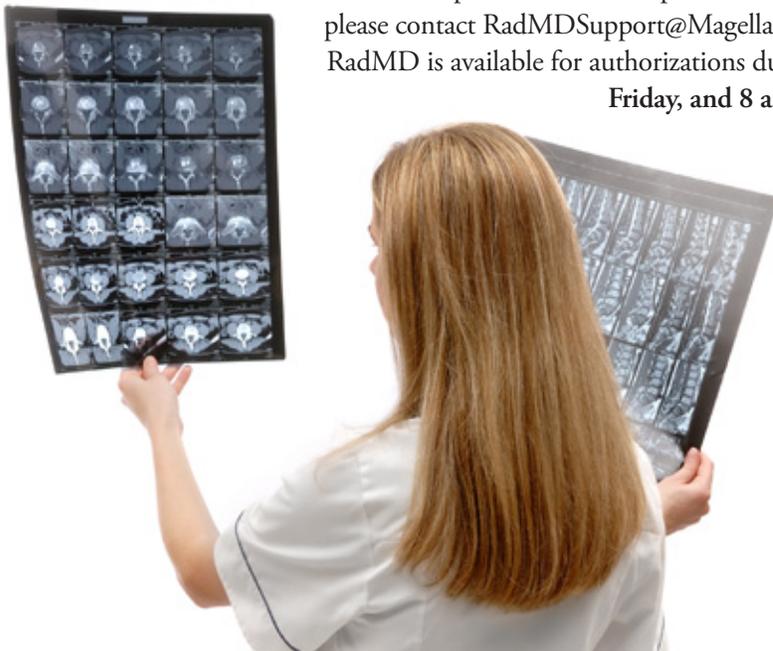
Log On!

To get started, simply go to www.RadMD.com, click the New User button and set up a unique username/account ID and password for each individual user in your office or facility. Your RadMD login information should not be shared. This further protects members' personal health information. For assistance or technical support, please contact RadMDSupport@MagellanHealth.com or call 1-877-80-RadMD (1-877-807-2363). RadMD is available for authorizations during the hours of **5 a.m. to midnight EST Sunday through Friday, and 8 a.m. to 1 p.m. EST on Saturday.**

RadMD is designed to make things easy for you, so please log on to quickly access the clinical authorization information you need.

National Imaging Associates, Inc. is an affiliate of Magellan Health Services. RadMD is a Web site application of NIA.

NIA℠

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