AvMed

Small Group Focus S500-SG21

Coverage for: Individual or Individual + Family| Plan Type: HMO

The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost for covered health care services. NOTE: Information about the cost of this <u>plan</u> (called the <u>premium</u>) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, call 1-800-376-6651 or visit www.avmed.org. For general definitions of common terms, such as <u>allowed amount</u>, <u>balance billing</u>, <u>coinsurance</u>, <u>copayment</u>, <u>deductible</u>, <u>provider</u>, or other <u>underlined</u> terms see the Glossary. You can view the Glossary at www.cciio.cms.gov or call 1-800-376-6651 to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall <u>deductible</u> ?	\$7,550 individual / \$15,100 family	Generally, you must pay all the costs from providers up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> .
Are there services covered before you meet your deductible?	Yes. <u>Preventive care, emergency room care, office</u> visits, and outpatient habilitation therapies are covered before you meet your <u>deductible</u> . Also covered before you meet your <u>deductible</u> are certain tests, rehabilitation therapies and outpatient surgeries provided at independent facilities.	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive services</u> without <u>cost-sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at <u>https://www.healthcare.gov/coverage/preventive-care-benefits/</u> .
Are there other <u>deductibles</u> for specific services?	Yes. \$65 per child for Pediatric Dental. Doesn't apply to the overall <u>deductible</u> . There are no other specific <u>deductibles</u> .	You must pay all of the costs for these services up to the specific <u>deductible</u> amount before this <u>plan</u> begins to pay for these services.
What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ?	\$7,550 individual / \$15,100 family Pediatric Dental is limited to \$350 per child or \$700 for 2 or more children.	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.
What is not included in the out-of-pocket limit?	Premiums, pediatric dental <u>deductible</u> , <u>prescription</u> <u>drug</u> brand additional charges or manufacturer assistance, and services this <u>plan</u> doesn't cover.	Even though you pay these expenses, they don't count toward the <u>out-of-pocket</u> limit.
Will you pay less if you use a <u>network provider</u> ?	Yes. See www.avmed.org or call 1-800-376-6651 for a list of <u>network providers</u> .	This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's</u> network. You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the provider's charge and what your <u>plan</u> pays (<u>balance billing</u>). Be aware your <u>network</u> <u>provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services.
Do you need a <u>referral</u> to see a <u>specialist</u> ?	Yes.	This <u>plan</u> will pay some or all of the costs to see a <u>specialist</u> for covered services but only if you have a <u>referral</u> before you see the <u>specialist</u> .

(DT - OMB control number: 1545-0047/Expiration DATE: 12/31/2019)(DOL - OMB control number: 1210-0147/Expiration DATE: 5/31/2022) (HHS - OMB control number: 0938-1146/Expiration DATE: 10/31/2022)



All <u>copayment</u> and <u>coinsurance</u> costs shown in this chart are after your <u>deductible</u> has been met, if a <u>deductible</u> applies.

Common		What Yo	u Will Pay	Limitations, Exceptions, & Other Important Information	
Medical Event	Services You May Need	an AvMed Network Provider (You will pay the least)	an Out of Network Provider (You will pay the most)		
	Primary care visit to treat an injury or illness	\$40 copay/ visit	Not Covered	Additional charges will apply for non- preventive services performed in the Physician's office.	
If you visit a health care <u>provider's</u> office or clinic	<u>Specialist</u> visit	\$80 copay/ visit	Not Covered	Additional charges will apply for non- preventive services performed in the Physician's office.	
	Preventive care/screening/ immunization	No Charge	Not Covered	You may have to pay for services that aren't preventive. Ask your provider if the services you need are preventive. Then check what your plan will pay for.	
If you have a test	<u>Diagnostic test</u> (x-ray, blood work)	\$125 copay/ visit at independent facilities; no charge after deductible at hospital-owned or affiliated facilities; \$40 copay/ visit for lab work at participating labs	Not Covered	Charges for office visits may apply if services are performed in a Physician's office. Charges for specialty labs will be higher.	
	Imaging (CT/PET scans, MRIs)	\$400 copay/ visit at independent facilities; no charge after deductible at hospital-owned or affiliated facilities	Not Covered	Charges for office visits or Physician/professional services may also apply depending on where services are received.	

Common		What You	ı Will Pay	Limitations, Exceptions, & Other Important Information	
Medical Event	Services You May Need	an AvMed Network Provider (You will pay the least)	an Out of Network Provider (You will pay the most)		
	Value generic drugs (Tier 1)	\$25 copay/ prescription (retail); \$62.50 copay/ prescription (mail order)	Not Covered	Retail charge applies per 30-day supply.	
If you need drugs to treat your illness or condition	Generic drugs (Tier 2)	\$45 copay/ prescription (retail); \$112.50 copay/ prescription (mail order)	Not Covered	Generic & brand drugs: covers up to a 90- day supply at retail pharmacies and a 60-90 day supply via mail order.	
More information about prescription drug coverage is available	Preferred brand drugs (Tier 3)	\$100 copay/ prescription (retail); \$250 copay/ prescription (mail order)	Not Covered	Certain drugs in all tiers require prior authorization.	
at www.avmed.org	Non-preferred brand drugs (Tier 4)	No charge after deductible (retail and mail order)	Not Covered	Brand additional charges may apply. Specialty drugs available in 30-day supply	
	Specialty drugs (Tier 5)	No charge after deductible (retail only)	Not Covered	only; not available via mail order.	
If you have outpatient surgery	Facility fee (e.g., ambulatory surgery center)	\$750 copay/ visit at independent facilities; no charge after deductible at hospital-owned or affiliated facilities	Not Covered	Prior authorization required.	
	Physician/surgeon fees	No Charge	Not Covered	Prior authorization required.	
	Emergency room care	\$550 copay/ visit	\$550 copay/ visit	AvMed must be notified within 24-hours of inpatient admission following emergency services, or as soon as reasonably possible. Charges are waived if admitted.	
If you need immediate	Emergency medical transportation	No charge after deductible/ one way ground transport	No charge after deductible/ one way ground transport	No charge after deductible for air and water transportation.	
medical attention	<u>Urgent care</u>	\$125 copay/ visit at independent urgent care facilities; no charge after deductible at hospital-owned or affiliated urgent care facilities; \$50 copay/ visit at retail clinics	\$125 copay/ visit at independent urgent care facilities; no charge after deductible at hospital-owned or affiliated urgent care facilities	Retail clinics are not covered out-of-network.	

Common		What You	u Will Pay	Limitations, Exceptions, & Other Important Information	
Medical Event	Services You May Need	an AvMed Network Provider (You will pay the least)	an Out of Network Provider (You will pay the most)		
If you have a hospital	Facility fee (e.g., hospital room)	No charge after deductible	Not Covered	Prior authorization required.	
stay	Physician/surgeon fees	No charge after deductible	Not Covered	Prior authorization required.	
If you need mental health, behavioral health, or substance	Outpatient services	\$40 copay/ visit	Not Covered	Prior authorization may be required.	
health, or substance abuse services	Inpatient services	No charge after deductible	Not Covered	Prior authorization may be required.	
	Office visits	Routine OB & midwife: \$40 copay/ 1st visit only; subsequent visits at no charge	Not Covered	None	
If you are pregnant	Childbirth/delivery professional services	No charge after deductible	Not Covered	Maternity care may include tests and services described elsewhere in this SBC (e.g., ultrasound).	
	Childbirth/delivery facility services	Hospital stay: no charge after deductible; Birthing center: same as routine OB	Not Covered	Prior authorization required.	
	Home health care	No charge after deductible	Not Covered	Limited to 20 skilled visits per calendar year. Approved treatment plan required.	
	Rehabilitation services	\$80 copay/ visit; \$40 copay/ visit for chiropractic services	Not Covered	Limited to 35 visits per calendar year for outpatient rehabilitative PT, OT, ST, cardiac rehab, pulmonary rehab, and chiropractic services combined. Cardiac and pulmonary rehab require prior authorization.	
If you need help recovering or have other special health needs	Habilitation services	\$80 copay/ visit	Not Covered	Limited to 35 visits per calendar year for outpatient habilitative PT, OT and ST combined.	
	Skilled nursing care	No charge after deductible	Not Covered	Limited to 60 days post-hospitalization care per calendar year. Prior authorization required.	
	Durable medical equipment	No charge after deductible	Not Covered	Excludes vehicle modifications, home modifications, exercise equipment, and bathroom equipment.	
	Hospice services	No charge after deductible	Not Covered	Physician certification required.	

Common		What You	J Will Pay	Limitations, Exceptions, & Other Important Information	
Medical Event	Services You May Need	an AvMed Network Provider (You will pay the least)	an Out of Network Provider (You will pay the most)		
	Children's eye exam	No Charge	Not Covered	Limited to 1 eye exam per calendar year to determine the need for sight correction.	
If your child needs	Children's glasses	No Charge	Not Covered	Limited to 1 pair of glasses per calendar year from a pre-selected group of frames.	
dental or eye care	Children's dental check-up	No charge for preventive care at Delta Dental Network providers	Preventive care may be subject to cost sharing if billed charges exceed allowed amount	Limited to 1 exam every 6 months. See the dental portion of your AvMed Contract for coverage details.	

Excluded Services & Other Covered Services:

S	Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)					
•	Acupuncture	•	Hearing Aids	•	Private-Duty Nursing	
•	Bariatric Surgery	•	Infertility Treatment	•	Routine Eye Care (Adult)	
•	Cosmetic Surgery	•	Long-Term Care	•	Routine Foot Care	
•	Dental Care (Adult)	•	Non-Emergency Care When Traveling Outside the U.S.	•	Weight Loss Programs	

Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)

Chiropractic Care

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: the Florida Office of Insurance Regulation at 1-877-693-5236 or www.floir.com/consumers, the U.S. Department of Labor, Employee Benefits Security Administration, at 1-866-444-3272 or www.dol.gov/ebsa/contactEBSA/consumerassistance.html, or the U.S. Department of Health and Human Services at 1-877-267-2323 x61565 or www.cciio.cms.gov. Other coverage options may be available to you too, including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace, visit www.HealthCare.gov or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your plan for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact AvMed's Member Engagement Center at 1-800-376-6651. For plans subject to ERISA, you may also contact the U.S. Department of Labor's Employee Benefits Security Administration at 1-866-444-3272 or www.dol.gov/ebsa/healthreform. Additionally, a consumer assistance program can help you file your <u>appeal</u>. Contact the Florida Department of Financial Services, Division of Consumer Services, at 1-877-693-5236 or www.floir.com/consumers.

Does this plan provide Minimum Essential Coverage? Yes.

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

Does this plan meet Minimum Value Standards? Yes.

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

Language Access Services:

Para obtener asistencia en Español, llame al 1-800-376-6651.

To see examples of how this **plan** might cover costs for a sample medical situation, see the next section.

About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

Peg is Having a Baby (9 months of in-network pre-natal ca hospital delivery)	re and a	Managing Joe's type 2 Diabetes (a year of routine in-network care of a well- controlled condition)		Mia's Simple Fracture (in-network emergency room visit and follow up care)	
 The plan's overall deductible Specialist copayment Hospital (facility) copayment Other coinsurance 	\$7,550 \$80 N/A N/A	 The plan's overall deductible Specialist copayment Hospital (facility) copayment Other coinsurance 	\$7,550 \$80 N/A N/A	 The plan's overall deductible Specialist copayment Hospital (facility) copayment Other coinsurance 	\$7,550 \$80 N/A N/A
This EXAMPLE event includes services li Specialist office visits (<i>prenatal care</i>) Childbirth/delivery professional services Childbirth/delivery facility services Diagnostic tests (<i>ultrasounds and blood v</i> Specialist visit (<i>anesthesia</i>)	vork)	This EXAMPLE event includes services like: Primary care physician office visits (<i>including disease education</i>) Diagnostic tests (<i>blood work</i>) Prescription drugs Durable medical equipment (<i>glucose meter</i>)		This EXAMPLE event includes services like: Emergency room care (<i>including medical supplies</i>) Diagnostic test (<i>x-ray</i>) Durable medical equipment (<i>crutches</i>) Rehabilitation services (<i>physical therapy</i>)	
Total Example Cost	\$12,700	Total Example Cost	\$5,600	Total Example Cost	\$2,800
In this example, Peg would pay:		In this example, Joe would pay:		In this example, Mia would pay:	
Cost Sharing		Cost Sharing		Cost Sharing	
Deductibles	\$6,800	Deductibles	\$0	Deductibles	\$1,200
Copayments	\$750	Copayments	\$2,600	Copayments	\$1,100
Coinsurance	\$0	Coinsurance	\$0	Coinsurance	\$0
What isn't covered		What isn't covered		What isn't covered	
Limits or exclusions	\$60	Limits or exclusions	\$20	Limits or exclusions	\$0
The total Peg would pay is	\$7,610	The total Joe would pay is	\$2,620	The total Mia would pay is	\$2,300

The <u>plan</u> would be responsible for the other costs of these EXAMPLE covered services.