# AvMed Embrace JHS Jackson First Network HMO

Coverage for: Individual or Individual + Family | Plan Type: HMO

The Summary of Benefits and Coverage (SBC) document will help you choose a health plan. The SBC shows you how you and the plan would share the cost for covered health care services. NOTE: Information about the cost of this plan (called the premium) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, call 1-844-439-5378 or visit www.avmed.org/jhs. For general definitions of common terms, such as allowed amount, balance billing, coinsurance, copayment, deductible, provider, or other underlined terms see the Glossary. You can view the Glossary at www.cciio.cms.gov or call 1-844-439-5378 to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall deductible?	<b>\$0</b> individual/ <b>\$0</b> family	See the Common Medical Event chart below for your costs for services this <b>plan</b> covers.
Are there services covered before you meet your <u>deductible</u> ?	This <u>plan</u> has no <u>deductible</u> in the AvMed <u>Network</u> .	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive services</u> without <u>cost-sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at <u>https://www.healthcare.gov/coverage/preventive-care-benefits/</u> .
Are there other <u>deductibles</u> for specific services?	No.	You don't have to meet <u>deductibles</u> for specific services.
What is the <u>out-of-pocket</u> limit for this <u>plan</u> ?	Medical: <b>\$1,500</b> individual/ <b>\$3,000</b> dependent coverage (does not include prescription <u>cost-</u> <u>sharing</u> ); <u>Prescription Drugs</u> : <b>\$1,500</b> individual/ <b>\$3,000</b> dependent coverage (does not include medical <u>cost-</u> <u>sharing</u> )	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-</u> <u>pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.
What is not included in the out-of-pocket limit?	<u>Premiums, prescription drug</u> brand additional charges, and services this <u>plan</u> doesn't cover.	Even though you pay these expenses, they don't count toward the <u>out-of-pocket</u> <u>limit</u> .
Will you pay less if you use a <u>network provider</u> ?	Yes. See <b>www.avmed.org/jhs or call 1-844-439-</b> <b>5378</b> for a list of participating <u>providers</u> . Participants must use <b>Jackson First Network</b> <u><b>Providers</b></u> and must reside in Miami-Dade, Broward, or Palm Beach County.	This <u>plan</u> uses a <u>provider</u> <u>network</u> . You will pay less if you use a <u>provider</u> in the plan's <u>network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the provider's charge and what your <u>plan</u> pays <u>(balance billing)</u> . Be aware, your <u>network</u> <u>provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services.
Do you need a <u>referral</u> to see a <u>specialist</u> ?	No.	You can see the <b>specialist</b> you choose without a <b>referral</b> .



All <u>copayment</u> and <u>coinsurance</u> costs shown in this chart are after your <u>deductible</u> has been met, if a <u>deductible</u> applies.

		What Yo	u Will Pay	Limitations, Exceptions, & Other Important Information	
Common Medical Event	Services You May Need	a Jackson First Network Provider (You will pay the least)	an Out of Network Provider (You will pay the most)		
	Primary care visit to treat an injury or illness	No charge for PCP No charge for allergy injections; No charge for chiropractic services; No charge for podiatry services	Not Covered	Additional charges may apply for non- preventive services performed in the Physician's office.	
If you visit a health care <u>provider's</u> office or clinic	<u>Specialist</u> visit	No charge for specialist; No charge for allergy skin testing; No charge for infertility treatment	Not Covered	Additional charges may apply for non- preventive services performed in the Physician's office. Infertility treatment limited to one sequence per member lifetime for the following: sperm count, endometrial biopsy, hysterosalpingography (HSG), and diagnostic laparoscopy. Artificial insemination, In-vitro fertilizations GIFT, ZIFT, and other infertility treatments not covered.	
	Preventive care/screening/ immunization	No Charge	Not Covered	You may have to pay for services that aren't preventive. Ask your provider if the services needed are preventive. Then check what your plan will pay for.	
	<u>Diagnostic test</u> (x-ray, blood work)	No Charge	Not Covered	Charges for office visits may apply if services are performed in a Physician's office.	
If you have a test	Imaging (CT/PET scans, MRIs)	No Charge	Not Covered	Charge for office visits or Physician/professional services may also apply depending where services are received.	

Common Medical Event Services You May Need		a Jackson First Network Provider (You will pay the least) an Out of Network Provider (You will pay the most)		Limitations, Exceptions, & Other Important Information	
	Generic drugs (Tier 1)	\$15 copay/ prescription (retail); \$30 copay/ prescription (mail order) No charge for Generic drugs at Jackson Pharmacy	Not Covered	This Plan uses the Preferred Pharmacy Network. Retail charge applies per 30-day supply.	
If you need drugs to treat your illness or condition More information about	Preferred brand drugs (Tier 2)	\$25 copay/ prescription (retail); \$50 copay/ prescription (mail order)	Not Covered	Generic & brand drugs: covers up to a 90- day supply at retail pharmacies; and 60-90 day supply via mail order.	
prescription drug coverage is available at www.avmed.org/jhs	Non-preferred brand drugs (Tier 3)	\$40 copay/ prescription (retail); \$80 copay/ prescription (mail order)	Not Covered	Certain drugs in all tiers require prior authorization. Brand additional charges may apply.	
	Specialty Drugs (Tier 4)	\$50 copay/ prescription (retail only)	Not Covered	Specialty drugs available in 30-day supply only; not available via mail order.	
If you have outpatient	Facility fee (e.g., ambulatory surgery center)	No Charge	Not Covered	Prior authorization required.	
surgery	Physician/surgeon fees	No Charge	Not Covered	Prior authorization required.	
	Emergency room care	\$100 copay/ visit; \$50 copay/ visit for age 17 and under (waived if admitted)	\$100 copay/ visit; \$50 copay/ visit for age 17 and under (waived if admitted)	AvMed must be notified within 24-hours of inpatient admission following emergency services, or as soon as reasonably possible.	
If you need immediate	Emergency medical transportation	No Charge	No Charge	When pre-authorized or in the case of emergency.	
medical attention	<u>Urgent care</u>	\$5 copay/ visit at UHealth/ Jackson Urgent Care Centers; \$50 copay/ visit at other in-network urgent care facilities; \$15 copay/ visit at retail clinics	\$100 copay/ visit at urgent care facilities or retail clinics	None	
If you have a hospital	Facility fee (e.g., hospital room)	No Charge	Not Covered	Prior authorization required.	
stay	Physician/surgeon fees	No Charge	Not Covered	Prior authorization required.	

Common Medical Event	Services You May Need	a Jackson First Network Provider (You will pay the least)	an Out of Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
If you need mental health, behavioral	Outpatient services	No Charge	Not Covered	None
health, or substance abuse services	Inpatient services	Hosptial stay: No Charge; Residential stay: No Charge	Not Covered	Prior authorization required. Residential stay is limited to 60 days per calendar year.
	Office visits	Routine OB: No Charge	Not Covered	NoneNone
If you are pregnant	Childbirth/delivery professional services	Routine OB & Midwife services: No Charge	Not Covered	Maternity care may include tests and services described elsewhere in the SBC (e.g., ultrasound).
	Childbirth/delivery facility services	Hospital stay: No Charge Birthing center: same as routine OB	Not Covered	Prior authorization required.
	Home health care	No Charge	Not Covered	Approved treatment plan required.
	Rehabilitation services	No Charge	Not Covered	Limited to 60 visits per calendar year for rehabilitative physical, speech and occupational therapies combined; 36 visits per calendar year for cardiac rehabilitation. Cardiac rehabilitation required prior authorization. Please see your Summary Plan Description for details.
If you need help recovering or have other special health needs	Habilitation services	No Charge	Not Covered	Habilitative physicial, occupational & speech therapy services, when provided for the treatment of autism spectrum disorder and Down syndrome, are limited to a combined maximum of 100 visits per calendar year.
	Skilled nursing care	No Charge	Not Covered	Limited to 60 days post-hospitalization care per calendar year. Prior authorization required.
	Durable medical equipment	\$50 copay/ episode of illness for DME and orthotic appliances; No charge/ device for prosthetic devices	Not Covered	Some limitations apply. Please see your Summary Plan Description for details.
	Hospice services	No Charge	Not Covered	Physician certification required.

		What You	u Will Pay	Limitations, Exceptions, & Other Important Information	
Common Medical Event	Services You May Need	a Jackson First Network Provider (You will pay the least)	an Out of Network Provider (You will pay the most)		
If your child needs	Children's eye exam	No Charge	Not Covered	Limited to one eye exam per calendar year to determine the need for sight correction.	
dental or eye care	Children's glasses	Not Covered	Not Covered	None	
	Children's dental check-up	Not Covered	Not Covered	None	

## Excluded Services & Other Covered Services:

Se	Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)					
•	Acupuncture	•	Long-Term Care	٠	Routine Eye Care (Adult)	
•	Cosmetic Surgery	•	Non-Emergency Care When Traveling Outside the U.S.	•	Routine Foot Care	
•	Dental Care (Adult)	•	Private-Duty Nursing	•	Weight Loss Programs	
•	Hearing Aids					

Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)					
Bariatric Surgery (limited to JHS Facilities)	Chiropractic Care	<ul> <li>Infertility Treatment (1 sequence per lifetime)</li> </ul>			

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: the Florida Office of Insurance Regulation at 1-877-693-5236 or www.floir.com/consumers, the U.S. Department of Labor, Employee Benefits Security Administration, at 1-866-444-3272 or www.dol.gov/ebsa/contactEBSA/consumerassistance.html, or the U.S. Department of Health and Human Services at 1-877-267-2323 x61565 or www.cciio.cms.gov. Other coverage options may be available to you too, including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace, visit www.HealthCare.gov or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information on how to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact AvMed's Member Engagement Center at 1-800-682-8633. For plans subject to ERISA, you may also contact the U.S. Department of Labor's Employee Benefits Security Administration at 1-866-444-3272 or www.dol.gov/ebsa/healthreform. Additionally, a consumer assistance program can help you file your <u>appeal</u>. Contact the Florida Department of Financial Services, Division of Consumer Services, at 1-877-693-5236 or www.floir.com/consumers.

#### Does this plan provide Minimum Essential Coverage? Yes.

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

## Does this plan meet Minimum Value Standards? Yes.

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

### Language Access Services:

Para obtener asistencia en Español, llame al 1-844-439-5378.

To see examples of how this **plan** might cover costs for a sample medical situation, see the next section.

### About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this plan might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health plans. Please note these coverage examples are based on self-only coverage.

<b>Peg is Having a Baby</b> (9 months of in-network pre-natal ca hospital delivery)	are and a			<b>Mia's Simple Fracture</b> (in-network emergency room visit care)	
<ul> <li>The plan's overall deductible</li> <li>Specialist copayment</li> <li>Hospital (facility) copayment</li> <li>Other coinsurance</li> </ul>	\$0 \$0 \$0 N/A	<ul> <li>The plan's overall deductible</li> <li>Specialist copayment</li> <li>Hospital (facility) copayment</li> <li>Other coinsurance</li> </ul>	\$0 \$0 \$0 N/A	<ul> <li>The plan's overall deductible</li> <li>Specialist copayment</li> <li>Hospital (facility) copayment</li> <li>Other coinsurance</li> </ul>	\$0 \$0 \$0 N/A
This EXAMPLE event includes services I Specialist office visits ( <i>prenatal care</i> ) Childbirth/delivery professional services Childbirth/delivery facility services Diagnostic tests ( <i>ultrasounds and blood w</i> Specialist visit ( <i>anesthesia</i> )	vork)	This EXAMPLE event includes services like: Primary care physician office visits ( <i>including disease education</i> ) Diagnostic tests ( <i>blood work</i> ) Prescription drugs Durable medical equipment ( <i>glucose meter</i> )		This EXAMPLE event includes services like: Emergency room care ( <i>including medical</i> <i>supplies</i> ) Diagnostic test ( <i>x-ray</i> ) Durable medical equipment ( <i>crutches</i> ) Rehabilitation services ( <i>physical therapy</i> )	
Total Example Cost	\$12,700	Total Example Cost	\$5,600	Total Example Cost	\$2,800
In this example, Peg would pay:		In this example, Joe would pay:		In this example, Mia would pay:	
Cost Sharing		Cost Sharing		Cost Sharing	
Deductibles	\$	Deductibles	\$	Deductibles	\$
Copayments	\$	Copayments	\$	Copayments	\$
Coinsurance	\$	Coinsurance	\$	Coinsurance	\$
What isn't covered	-	What isn't covered		What isn't covered	
Limits or exclusions	\$	Limits or exclusions	\$	Limits or exclusions	\$
The total Peg would pay is	\$	The total Joe would pay is	\$	The total Mia would pay is	\$

The plan would be responsible for the other costs of these EXAMPLE covered services.