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AvMed Expands Access to Care for COVID-19

Zero cost testing and treatment among the many benefits and services being offered to members

MIAMI, Fla. – April 6, 2020 – AvMed, one of Florida’s oldest and largest not-for-profit health plans, is providing healthcare benefits and services to its members to help address the spread and impact of the coronavirus (COVID-19). AvMed recently announced that it would be waiving out-of-pocket costs for COVID-19 treatments for its fully-insured commercial and Medicare Advantage members through May 31, 2020. In addition, AvMed will continue to provide its members with zero-dollar diagnostic testing, zero-dollar virtual visits, including behavioral health, and waiver of specialist referral requirements.

“The personal health of our members and their families is a top priority at AvMed. Our goal is to provide our members with peace of mind, better service, quality, affordability and health,” said James M. Repp, president and chief operating officer at AvMed. “By removing the potential for financial barriers to care, we hope to alleviate the concerns members may have about access to testing and treatment for COVID-19,” added Repp.

Below is a recap of the COVID-19 benefits and services AvMed is providing to its members.

Zero Cost Treatment: To make it as simple as possible for members, AvMed is waiving out-of-pocket costs for all COVID-19 treatment. AvMed will also administer a waiver for self-funded group health plans at their request. The treatments covered at no out-of-pocket cost for COVID-19 are those covered under Medicare or other applicable state regulations.

Zero Cost Diagnostic Testing: AvMed is encouraging its members to immediately call their healthcare provider if they are experiencing symptoms or think they may have been exposed to COVID-19. If it is determined that coronavirus testing is needed, AvMed will waive the cost share for diagnostic testing for fully-insured commercial and Medicare members.

No Specialist Referral Requirements: To improve access to care during this difficult time, AvMed will also waive primary care-to-specialist referrals related to coronavirus testing and services.

Increased Access to Prescription Medications: AvMed, in partnership with CVS Health, is also waiving early refill limits on 30-day prescriptions for maintenance medications and providing home delivery of all prescription medications free of charge. Members who wish to request a 90-day supply of their medication may do so as part of their benefit any time of the year.



Zero Cost Virtual Visits: To ensure that members have the access to the care they need without increasing their risk of exposure, AvMed wants to remind members to take advantage of their Virtual Visits benefit to access board-certified physicians conveniently from their computer or smartphone - - anytime, anywhere. AvMed's Virtual Visits, powered by MDLive, can be accessed 24/7/365 and help reduce the opportunities for disease transmission by going to members.mdlive.com/avmed. To reduce barriers to access, AvMed is offering zero copays and cost share for any and all virtual visits. Additionally, where applicable, copays and cost share will be waived for telehealth visits as well as telephone visits members may need from their traditional healthcare providers.

Expanded Behavioral Health Access: During this time of heightened concern, AvMed is encouraging members who need help managing their stress and anxiety about the COVID-19 outbreak to tap into their plan's behavioral health benefit through Magellan Health Services by calling 800-424-4810 or visiting magellanhealthcare.com/covid-19 for more information.

Members who have questions or need additional information are encouraged to visit www.AvMed.Org/News/Coronavirus or call the Member Engagement Center at the number listed on their card.

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About AvMed

With headquarters in Miami and offices in most major metropolitan areas of the state, AvMed transforms lives to create a WELLfluent® world. By uniting around this sole purpose over our 50- year history, we've aimed to inspire our Floridian health plan Members to focus on celebrating the riches that matter most— health and happiness. Learn more at [AvMed.Org](https://www.AvMed.Org).

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