AvMed

# Small Group Elect S140-SG21

Coverage for: Individual or Individual + Family| Plan Type: HMO

The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost for covered health care services. NOTE: Information about the cost of this <u>plan</u> (called the <u>premium</u>) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, call 1-800-376-6651 or visit www.avmed.org. For general definitions of common terms, such as <u>allowed amount</u>, <u>balance billing</u>, <u>coinsurance</u>, <u>copayment</u>, <u>deductible</u>, <u>provider</u>, or other <u>underlined</u> terms see the Glossary. You can view the Glossary at www.cciio.cms.gov or call 1-800-376-6651 to request a copy.

| Important Questions   | Answers   | Why This Matters:   |
|---|---|---|
| What is the overall<br><u>deductible</u> ?                              | <b>\$4,000</b> individual <b>/ \$8,000</b> family   | Generally, you must pay all the costs from providers up to the <u>deductible</u> amount<br>before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> ,<br>each family member must meet their own individual <u>deductible</u> until the total<br>amount of <u>deductible</u> expenses paid by all family members meets the overall<br>family <u>deductible</u> .   |
| Are there services covered before you meet your <u>deductible</u> ?     | Yes. <u>Preventive care</u> , office visits, certain imaging<br>and lab tests, certain <u>prescription drugs</u> , <u>urgent</u><br><u>care</u> , and certain recovery services, e.g., <u>habilitation</u><br><u>services</u> , are covered before you meet your<br><u>deductible</u> . | This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive services</u> without <u>cost-sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at <u>https://www.healthcare.gov/coverage/preventive-care-benefits/</u> .   |
| Are there other <u>deductibles</u> for specific services?               | Yes. <b>\$65</b> per child for Pediatric Dental. Doesn't apply to the overall <u>deductible</u> . There are no other specific <u>deductibles</u> .  | You must pay all of the costs for these services up to the specific <u>deductible</u> amount before this <u>plan</u> begins to pay for these services.  |
| What is the <u>out-of-pocket</u><br><u>limit</u> for this <u>plan</u> ? | <b>\$8,100</b> individual <b>/ \$16,200</b> family<br>Pediatric Dental is limited to <b>\$350</b> per child or <b>\$700</b><br>for 2 or more children.  | The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.   |
| What is not included in the<br>out-of-pocket limit?                     | Premiums, pediatric dental <u>deductible</u> , <u>prescription</u><br><u>drug</u> brand additional charges or manufacturer<br>assistance, and services this <u>plan</u> doesn't cover.  | Even though you pay these expenses, they don't count toward the <u>out-of-pocket</u><br><u>limit</u> .  |
| Will you pay less if you use<br>a <u>network provider</u> ?             | Yes. See <b>www.avmed.org or call 1-800-376-6651</b><br>for a list of <u>network providers</u> .  | This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's</u> network. You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the provider's charge and what your <u>plan</u> pays ( <u>balance billing</u> ). Be aware your <u>network</u> <u>provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services. |
| Do you need a <u>referral</u> to see a <u>specialist</u> ?              | No.   | You can see the <b>specialist</b> you choose without a <b>referral</b> .  |

(DT - OMB control number: 1545-0047/Expiration DATE: 12/31/2019)(DOL - OMB control number: 1210-0147/Expiration DATE: 5/31/2022) (HHS - OMB control number: 0938-1146/Expiration DATE: 10/31/2022)



All <u>copayment</u> and <u>coinsurance</u> costs shown in this chart are after your <u>deductible</u> has been met, if a <u>deductible</u> applies.

| Common  |  | What You Will Pay  |             | Limitations, Exceptions, & Other Important<br>Information  |  |
|---|--|--|-------------|--|--|
| Medical Event   | Services You May Need                            | vices You May Need an AvMed Network Provider<br>(You will pay the least) (You will pay the most)   |             |  |  |
| If you visit a health<br>care <u>provider's</u> office or<br>clinic | Primary care visit to treat an injury or illness | \$35 copay/ visit  | Not Covered | Additional charges will apply for non-<br>preventive services performed in the<br>Physician's office.  |  |
|   | <u>Specialist</u> visit                          | \$70 copay/ visit  | Not Covered | Additional charges will apply for non-<br>preventive services performed in the<br>Physician's office.  |  |
|   | Preventive care/screening/<br>immunization       | No Charge  | Not Covered | You may have to pay for services that aren't<br>preventive. Ask your provider if the services<br>you need are preventive. Then check what<br>your plan will pay for. |  |
| If you have a test  | <u>Diagnostic test</u> (x-ray, blood<br>work)    | \$100 copay/ visit at<br>independent facilities; 30%<br>coinsurance after deductible<br>at hospital-owned or affiliated<br>facilities; \$35 copay/ visit for<br>lab work at participating labs | Not Covered | Charges for office visits may apply if<br>services are performed in a Physician's<br>office. Charges for specialty labs will be<br>higher.                           |  |
|   | Imaging (CT/PET scans,<br>MRIs)                  | \$500 copay/ visit at<br>independent facilities; 30%<br>coinsurance after deductible<br>at hospital-owned or affiliated<br>facilities  | Not Covered | Charges for office visits or<br>Physician/professional services may also<br>apply depending on where services are<br>received.                                       |  |

| Common   |  | What You  | <b>u Will Pay</b>   |  |  |
|--|--|---|---|--|--|
| Medical Event  | Services You May Need                          | an AvMed Network Provider<br>(You will pay the least) an Out of Network Provider<br>(You will pay the most)   |   | Limitations, Exceptions, & Other Important<br>Information  |  |
|  | Value generic drugs (Tier 1)                   | \$20 copay/ prescription<br>(retail); \$50 copay/<br>prescription (mail order)  | Not Covered   | Retail charge applies per 30-day supply.<br>Generic & brand drugs: covers up to a 90-  |  |
| If you need drugs to<br>treat your illness or<br>condition     | Generic drugs (Tier 2)                         | \$45 copay/ prescription  |   | day supply at retail pharmacies and a 60-90 day supply via mail order.   |  |
| More information about prescription drug coverage is available | Preferred brand drugs (Tier 3)                 | \$80 copay/ prescription<br>(retail); \$200 copay/<br>prescription (mail order)   | Not Covered   | Certain drugs in all tiers require prior<br>authorization.   |  |
| at www.avmed.org   | Non-preferred brand drugs<br>(Tier 4)          | 50% coinsurance after deductible (retail & mail order)  | Not Covered   | Brand additional charges may apply.<br>Specialty drugs available in 30-day supply  |  |
|  | Specialty drugs (Tier 5)                       | 50% coinsurance after deductible (retail only)  | Not Covered   | only; not available via mail order.  |  |
| If you have outpatient surgery                                 | Facility fee (e.g., ambulatory surgery center) | \$500 copay/ visit at<br>independent facilities; 30%<br>coinsurance after deductible<br>at hospital-owned or affiliated<br>facilities   | Not Covered   | Prior authorization required.  |  |
|  | Physician/surgeon fees                         | No Charge   | Not Covered   | Prior authorization required.  |  |
| If you need immediate<br>medical attention                     | Emergency room care                            | \$500 copay/ visit after<br>deductible  | \$500 copay/ visit after<br>deductible  | AvMed must be notified within 24-hours of inpatient admission following emergency services, or as soon as reasonably possible. Charges are waived if admitted. |  |
|  | Emergency medical<br>transportation            | \$150 copay/ one way ground transport after deductible  | \$150 copay/ one way ground transport after deductible  | 50% coinsurance after deductible for air and water transportation.   |  |
|  | <u>Urgent care</u>                             | \$125 copay/ visit at<br>independent urgent care<br>facilities; 30% coinsurance<br>after deductible at hospital-<br>owned or affiliated urgent<br>care facilities; \$45 copay/ visit<br>at retail clinics | \$125 copay/ visit at<br>independent urgent care<br>facilities; 30% coinsurance<br>after deductible at hospital-<br>owned or affiliated urgent<br>care facilities | Retail clinics are not covered out-of-network.   |  |

| Common   |  | What You   | ı Will Pay  |   |  |
|--|--|--|-------------|---|--|
| Medical Event  | Services You May Need                        | an AvMed Network Provider<br>(You will pay the least) an Out of Network Provider<br>(You will pay the most)        |             | Limitations, Exceptions, & Other Important<br>Information   |  |
| If you have a hospital stay  | Facility fee (e.g., hospital room)           | \$750 copay/ day for the first 3 days per admission after deductible   | Not Covered | Prior authorization required.   |  |
|  | Physician/surgeon fees                       | No charge after deductible   | Not Covered | Prior authorization required.   |  |
| If you need mental   | Outpatient services                          | \$35 copay/ visit  | Not Covered | Prior authorization may be required.  |  |
| If you need mental<br>health, behavioral<br>health, or substance<br>abuse services | Inpatient services                           | \$750 copay/ day for the first 3 days per admission after deductible   | Not Covered | Prior authorization may be required.  |  |
| If you are pregnant  | Office visits                                | Routine OB & midwife: \$35<br>copay/ 1st visit only;<br>subsequent visits at no<br>charge                          | Not Covered | None  |  |
|  | Childbirth/delivery<br>professional services | No charge after deductible   | Not Covered | Maternity care may include tests and services described elsewhere in this SBC (e.g., ultrasound). |  |
|  | Childbirth/delivery facility services        | \$750 copay/ day for the first 3<br>days per admission after<br>deductible; Birthing center:<br>same as routine OB | Not Covered | Prior authorization required.   |  |

| Common  | Services You May Need      | What You   | u Will Pay  | Limitations, Exceptions, & Other Important<br>Information   |  |
|---|----------------------------|--|---|---|--|
| Medical Event   |                            | an AvMed Network Provider<br>(You will pay the least)                      | an Out of Network Provider<br>(You will pay the most)   |   |  |
| If you need help<br>recovering or have<br>other special health<br>needs | Home health care           | \$70 copay/ visit after<br>deductible                                      | Not Covered   | Limited to 20 skilled visits per calendar year.<br>Approved treatment plan required.  |  |
|   | Rehabilitation services    | facilities;<br>\$35 copay/ visit for                                       |   | Limited to 35 visits per calendar year for<br>outpatient rehabilitative PT, OT, ST, cardiac<br>rehab, pulmonary rehab, and chiropractic<br>services combined. Cardiac and pulmonary<br>rehab require prior authorization. |  |
|   | Habilitation services      | \$70 copay/ visit  | Not Covered   | Limited to 35 visits per calendar year for<br>outpatient habilitative PT, OT and ST<br>combined.  |  |
|   | Skilled nursing care       | \$250 copay/ day for the first 5<br>days per admission after<br>deductible | Not Covered   | Limited to 60 days post-hospitalization care per calendar year. Prior authorization required.   |  |
|   | Durable medical equipment  | \$100 copay/ episode of<br>illness after deductible                        | Not Covered   | Excludes vehicle modifications, home modifications, exercise equipment, and bathroom equipment.   |  |
|   | Hospice services           | No charge after deductible   | Not Covered   | Physician certification required.   |  |
| If your child needs<br>dental or eye care                               | Children's eye exam        | No Charge  | Not Covered   | Limited to 1 eye exam per calendar year to determine the need for sight correction.   |  |
|   | Children's glasses         | No Charge  | Not Covered   | Limited to 1 pair of glasses per calendar year from a pre-selected group of frames.   |  |
|   | Children's dental check-up | No charge for preventive care<br>at Delta Dental Network<br>providers      | Preventive care may be<br>subject to cost sharing if billed<br>charges exceed allowed<br>amount | Limited to 1 exam every 6 months. See the dental portion of your AvMed Contract for coverage details.   |  |

# Excluded Services & Other Covered Services:

| Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.) |  |  |  |  |  |
|--|--|--|--|--|--|
| Acupuncture  | Hearing Aids   | Private-Duty Nursing                     |  |  |  |
| Bariatric Surgery  | Infertility Treatment  | Routine Eye Care (Adult)                 |  |  |  |
| Cosmetic Surgery   | Long-Term Care   | Routine Foot Care                        |  |  |  |
| Dental Care (Adult)  | <ul> <li>Non-Emergency Care When Traveling Outside the U.S.</li> </ul> | <ul> <li>Weight Loss Programs</li> </ul> |  |  |  |

## Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)

### Chiropractic Care

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: the Florida Office of Insurance Regulation at 1-877-693-5236 or www.floir.com/consumers, the U.S. Department of Labor, Employee Benefits Security Administration, at 1-866-444-3272 or www.dol.gov/ebsa/contactEBSA/consumerassistance.html, or the U.S. Department of Health and Human Services at 1-877-267-2323 x61565 or www.cciio.cms.gov. Other coverage options may be available to you too, including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace, visit www.HealthCare.gov or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact AvMed's Member Engagement Center at 1-800-376-6651. For plans subject to ERISA, you may also contact the U.S. Department of Labor's Employee Benefits Security Administration at 1-866-444-3272 or www.dol.gov/ebsa/healthreform. Additionally, a consumer assistance program can help you file your <u>appeal</u>. Contact the Florida Department of Financial Services, Division of Consumer Services, at 1-877-693-5236 or www.floir.com/consumers.

## Does this plan provide Minimum Essential Coverage? Yes.

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

### Does this plan meet Minimum Value Standards? Yes.

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

#### Language Access Services:

Para obtener asistencia en Español, llame al 1-800-376-6651.

To see examples of how this **plan** might cover costs for a sample medical situation, see the next section.

# About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

| <b>Peg is Having a Baby</b><br>(9 months of in-network pre-natal ca<br>hospital delivery)   | re and a                        | (a year of routine in-network care of a well- (in-network emergency roo   |                                 | Mia's Simple Fracture<br>(in-network emergency room visit<br>care)  | pom visit and follow up         |  |
|---|---------------------------------|---|---------------------------------|---|---------------------------------|--|
| <ul> <li>The plan's overall deductible</li> <li>Specialist copayment</li> <li>Hospital (facility) copayment</li> <li>Other coinsurance</li> </ul>   | \$4,000<br>\$70<br>\$750<br>N/A | <ul> <li>The plan's overall deductible</li> <li>Specialist copayment</li> <li>Hospital (facility) copayment</li> <li>Other coinsurance</li> </ul>   | \$4,000<br>\$70<br>\$750<br>N/A | <ul> <li>The plan's overall deductible</li> <li>Specialist copayment</li> <li>Hospital (facility) copayment</li> <li>Other coinsurance</li> </ul>   | \$4,000<br>\$70<br>\$750<br>N/A |  |
| This EXAMPLE event includes services like:<br>Specialist office visits ( <i>prenatal care</i> )<br>Childbirth/delivery professional services<br>Childbirth/delivery facility services<br>Diagnostic tests ( <i>ultrasounds and blood work</i> )<br>Specialist visit ( <i>anesthesia</i> ) |                                 | This EXAMPLE event includes services like:<br>Primary care physician office visits ( <i>including disease education</i> )<br>Diagnostic tests ( <i>blood work</i> )<br>Prescription drugs<br>Durable medical equipment ( <i>glucose meter</i> ) |                                 | This EXAMPLE event includes services like:<br>Emergency room care ( <i>including medical supplies</i> )<br>Diagnostic test ( <i>x-ray</i> )<br>Durable medical equipment ( <i>crutches</i> )<br>Rehabilitation services ( <i>physical therapy</i> ) |                                 |  |
| Total Example Cost  | \$12,700                        | Total Example Cost  | \$5,600                         | Total Example Cost  | \$2,800                         |  |
| In this example, Peg would pay:   |                                 | In this example, Joe would pay:   |                                 | In this example, Mia would pay:   |                                 |  |
| Cost Sharing  |                                 | Cost Sharing Cost Sharing   |                                 |   |                                 |  |
| Deductibles   | \$4,000                         | Deductibles   | \$0                             | Deductibles \$  |                                 |  |
| Copayments  | \$1,400                         | Copayments  | \$2,300                         | Copayments  | \$700                           |  |
| Coinsurance   | \$0                             | Coinsurance   | \$0                             | Coinsurance \$0   |                                 |  |
| What isn't covered  |                                 | What isn't covered  |                                 | What isn't covered  |                                 |  |
| Limits or exclusions  | \$60                            | Limits or exclusions  | \$20                            | Limits or exclusions  |                                 |  |
| The total Peg would pay is  | \$5,460                         | The total Joe would pay is  | \$2,320                         | The total Mia would pay is  | \$2,600                         |  |

The plan would be responsible for the other costs of these EXAMPLE covered services.