

Changes to the
AvMed Medicare Access HMO-POS Broward County
2025
Annual Notice of Change

[Insert date]

Dear Member,

This is important information on changes in your AvMed Medicare Access HMO-POS Broward County coverage.

We previously sent you the Annual Notice of Change (ANOC) which provided information about changes to your coverage as an enrollee in our plan. This notice is to let you know there were errors in your ANOC. Below you will find information describing and correcting the errors. Please keep this information for your reference. The correct ANOC can be found on our website at www.avmed.org/medicare.

Changes to your ANOC

Where you can find the error in your 2025 ANOC	Original Information	Corrected Information	What does this mean for you?
On page 16, Section 2 Administrative Changes. Over-The-Counter (OTC) Benefits.	Missing information: Retail – Use your NationsBenefits Supplemental Benefits Mastercard® Prepaid Card at participating retail locations.	Retail language for 2025 has been removed.	Using your NationsBenefits Supplemental Benefits Mastercard® Prepaid Card at a retail location is not available in 2025.

You are not required to take any action in response to this document, but we recommend you keep this information for future reference. If you have any questions, please call us at 1-800-782-8633 for additional information. (TTY users should call 711.) Hours are October 1-March 31, 8 am-8pm, 7 days a week; April 1-September 30, 8 am-8pm, Monday-Friday, 9 am-1 pm, Saturday.

We apologize for any inconvenience this may have caused, and we remain fully committed to you and your health. We appreciate the opportunity to serve you.

AvMed Medicare is an HMO plan with a Medicare contract. Enrollment in AvMed Medicare depends on contract renewal.

ATTENTION: If you speak Spanish, language assistance services, free of charge, are available to you. Call 1-800-782-8633 (TTY 711)