AvMed Medical Prior Authorization Web Form
Provider Frequently Asked Questions

1. **What is AvMed's Medical Prior Authorization Web Form (Web Form)?**
   AvMed's Medical Prior Authorization Web Form is an electronic authorization request form that allows physicians to submit medical authorization requests online at AvMed.org.

2. **Who can use the Web Form?**
   The Medical Prior Authorization Web Form is available on the Provider Portal for all Physicians and Group Practices with AvMed.org login credentials. The Web Form is not available for Hospitals or Ancillary Facilities at this time.

3. **How is the Web Form accessed?**
   Access the web form by logging in to AvMed.org. Sign into the provider portal with your user name and password and select "Medical Prior Authorization Request – submit online request".

4. **Can supporting documentation be submitted electronically as well?**
   Yes, you must submit clinical documentation with online requests, or fax it separately with a prepopulated fax form to 1-800-552-8633.

5. **Is online Web Form training available?**
   Yes, a step by step online training guide is located at AvMed.org. Log in with your user name and password, scroll down the page and select the training tab.

6. **Where can a list of services requiring medical prior authorization be found?**
   Services requiring medical prior authorization are located at AvMed.org. Select the prior authorization tab on the left hand side of the screen.

7. **Why use the online Web Form?**
   Features of the Medical Prior Authorization Web Form include:
   - Faster to complete authorization request
   - Member information will auto populate into form
   - Requesting Provider information will auto populate into form
   - Servicing Provider information will populate into form
   - Electronic request is more efficient so authorization turnaround time may be faster